



Public Health Needs Assessment: Spanish-Language Survey Summary Report

Grand County Public Health, 2012

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INTRODUCTION

Corona Insights is pleased to present this report to Grand County on the results of supplementary surveys conducted with Spanish-speaking residents of the county. This survey was meant to be an augment to telephone surveys conducted with English speakers in the county, in order to yield a basic understanding of how Spanish-speaking residents of the county vary from their English-speaking counterparts.

REPORT LAYOUT

This report is divided up into a number of major sections, which include the following:

- ➔ **Background and Methodology** – This section provides a detailed description of the approach used for this project in terms of goals, methodology, and demographic characteristics of respondents.
- ➔ **Summary of Key Findings** – This section contains a brief overview of the key findings and themes of the research.
- ➔ **Appendix A: Detailed Analysis Tables** – In this section, tabulations are provided of each survey question individually.
- ➔ **Appendix B: Survey Instrument** – This section contains the survey instrument used for this project.

BACKGROUND AND METHODOLOGY

SURVEY INSTRUMENT

The survey instrument for this project was simply a translation of the telephone survey from English to Spanish. The English version of the survey was designed via a collaboration of key staff from Corona Insights and Grand County. Concepts and questions were initially developed in a meeting of key stakeholders in Grand County, and were then revised into a viable survey format by Corona Insights. This initial draft of the survey instrument was then revised collaboratively until a final version was agreed upon.

SAMPLING METHOD AND SURVEY MODE

Surveys were gathered on an intercept basis at multiple locations in the county, in order to provide a broad view of Spanish-speaking residents' opinions and experiences. While it is recognized that the sampling system is not scientific and may not be representative of the full population, the small size of the Spanish-speaking population in Grand County made a scientific sampling infeasible. Nonetheless, the small population of the county and the multiple locations of data collection combine to comprise a reasonable approach to the study.

The locations of survey collection were:

- Grand County Public Health office (WIC, prenatal, adult clients from Kremmling, Granby, Fraser, Winter Park)
- English as a Second Language class in Granby (Colorado Mountain College)
- Winter Park Christian Church-Samuel Ruiz gathered the surveys.
- *Casa de Oración* Church in Granby.

Data were collected in the Fall of 2012.

SAMPLE SIZE AND MARGIN OF ERROR

In total, 28 surveys were completed. This response level allows very basic conclusions to be drawn about the opinions of Grand County's Spanish speakers, but is relatively weak from a statistical standpoint. Thus, readers should consider these findings to be directional in nature rather than statistically strong.

WEIGHTING

Corona typically applies corrective weightings to the results of our surveys in order to ensure that the results more closely match those of the entire population on key demographic factors. Due to small sample sizes in this survey, this process would most likely only introduce more error into the findings. Thus, no weights were applied to the results presented in this report for Spanish speakers. The English-speaking population's results presented in the appendix, were statistically weighted to reduce nonresponse bias.

SUMMARY OF KEY FINDINGS

The following is a brief discussion of the survey's findings as they relate to those seen among English-speaking telephone respondents. Note that these surveys were not conducted via scientific sampling, so readers should keep in mind when interpreting the results that the sampling method may introduce a skew. Additionally, the number of Spanish-language respondents who answered each question can vary quite a bit. Where the number of responses is extremely small, we have used caution in making inferences based on them.

BASIC ASPECTS OF HEALTH CARE

- Among Spanish-language respondents, quality ratings of life in Grand County were high, but considerably lower than that of English-language respondents. In the public English survey, 58 percent of respondents rated their quality of life as being “very good” compared to roughly one fourth of Spanish-language respondents.
- Similarly, Spanish-language respondents were less likely to rate the quality of their housing options as very good (21 %) than English-language respondents (35%).
- Overall, respondents rated the availability and quality of various aspects of health care in Grand County as adequate. Spanish-language respondents appear to be more familiar with alternative health care options, low-cost health care options, pediatric care services, and treatment programs for drugs/alcohol abuse. These differences may be due to the Spanish-language sample being younger, lower income, and more likely to be female than the English-language sample, along with potential cultural differences.

ACCESS TO HEALTH CARE

- When faced with health problems, Spanish-language respondents reported being much less confident that they would be able to figure out a solution compared to the English-language respondents. Moreover, relative to English-language respondents, Spanish-language respondents were more likely to ask friends and family and less likely to use the internet or to ask a family doctor's office for information regarding a health problem. Spanish-language respondents also reported contacting sources such as Public Health and WIC for information about a health problem.
- Spanish-language respondents reported hearing about health care services and resources from mostly the newspaper, flyer or brochures, and from other sources such as Public Health, Social Services, and WIC.
- Similar to English-language respondents, Spanish-language respondents reported that transportation was not an obstacle to getting health care.
- The majority of Spanish-language respondents reported that they did not have health insurance and instead paid with cash. They were much less likely to receive health insurance through an employer than their English-language counterparts. Those who had insurance were more likely to be in a government program such as Medicaid or CHP+ (for children). Spanish-language respondents had a greater variety of reasons for being uninsured than English-language respondents who mostly said

that they could not afford it. The majority of all respondents said that they would go to a “community care clinic” for the health care needs of uninsured people in their family.

- ➔ Almost all of the Spanish-language respondents reported knowing nothing about the Affordable Care Act, whereas only a third of the English-language respondents reporting knowing nothing.

HEALTH CARE USAGE

- ➔ The majority of Spanish-language respondents had not had a dental checkup or cleaning in the past two years, but the majority of English-language respondents had. When explaining why they had not had a dental checkup, the majority of Spanish-language respondents reported being unable to afford it, whereas English-language respondents were evenly split between not thinking that it was important or necessary and not being able to afford it.
- ➔ Similarly, the majority of Spanish-language respondents had not visited a doctor for preventive care in the past two years, but the majority of English-language respondents had. When explaining why they had not visited the doctor, the majority of Spanish-language respondents reported being unable to afford it, whereas the majority of English-language respondents reported that it was not important or necessary.
- ➔ Overall, most respondents in both the English and Spanish-language surveys had not visited a doctor for an illness in the past two years, although this was more true of Spanish-language respondents. Spanish-language respondents more often reported being unable to afford to go while English-language respondents reported that it was not necessary or important.

PRIORITIES

- ➔ The majority of Spanish-language respondents thought that access to health services should be a top priority for Grand County. The other two top priorities for Grand County among Spanish-language respondents were obesity and maternal, infant, and child health. Relatedly, Spanish-language respondents wrote that exercise and healthy eating were the biggest changes they could make to improve their health.

IN CONCLUSION

As was seen among respondents in the general public, overall ratings of the availability and quality of various health services in Grand County are relatively high among Spanish-language survey respondents. However, their ability to access that care seems to be considerably lower, and this reduced access seems mostly due to the cost of the care. Moreover, Spanish-language respondents were much more likely to be uninsured than English-language respondents. Generally speaking, making health care more affordable would address many of the Spanish-language population needs in Grand County. Additionally, Spanish-language respondents acknowledge that healthier eating and exercise could improve their health and would be interested in programs that would help them achieve those goals.

APPENDIX A: DETAILED ANALYSIS TABLES

OVERVIEW

The following pages contain detailed analysis tables for each of the questions asked on the survey. In each table, the row heading contains all of the answers given by respondents to the question. The column heading contains each of the various subpopulations being examined (e.g. Spanish speaking vs. English speaking). The distribution of answers to each question is shown in each vertical column. Each analysis cell contains the percentage of respondents who gave each answer.

Note that the surveys are not weighted by the proportion of Spanish speakers to English speakers. However, the proportions of English speakers to non-English speakers in the survey are accurate. Spanish speakers are slightly overrepresented in the total because the county has a small percentage of the population that speaks a language other than English or Spanish. The “Total” column is overall a reasonable estimate of the total population breakdown.

HEALTH CARE ASPECTS

HOW WOULD YOU RATE YOUR QUALITY OF LIFE IN GRAND COUNTY?

	<i>Total</i>	Language	
		Spanish speaking	English speaking
<i>Base</i>			
<i>Unweighted</i>	<i>298</i>	<i>28</i>	<i>270</i>
<i>Weighted</i>	<i>299</i>	<i>28</i>	<i>271</i>
How would you rate your quality of life in Grand County?			
Very Good	55%	25%	58%
Good	38%	64%	35%
Fair	6%	11%	6%
Bad	1%	-	1%
Very Bad	1%	-	1%
Don't Know	-	-	-

HOW WOULD YOU RATE THE QUALITY OF HOUSING OPTIONS IN GRAND COUNTY IN TERMS OF HEALTH CONCERNS SUCH AS MOLD, BEDBUGS, AND GENERAL SAFETY?

	<i>Total</i>	Language	
		Spanish speaking	English speaking
<i>Base</i>			
<i>Unweighted</i>	<i>298</i>	<i>28</i>	<i>270</i>
<i>Weighted</i>	<i>299</i>	<i>28</i>	<i>271</i>
How would you rate the quality of housing options in Gran...			
Very Good	33%	21%	35%
Good	43%	54%	41%
Fair	11%	18%	11%
Bad	1%	7%	1%
Very Bad	-	-	-
Don't Know	11%	-	13%

HOW WOULD YOU RATE THE FOLLOWING ASPECTS OF HEALTH CARE IN GRAND COUNTY?

AVAILABILITY OF OPTIONS

	Total	Language	
		Spanish speaking	English speaking
<i>Base</i>			
<i>Unweighted</i>	295	25	270
<i>Weighted</i>	296	25	271
alternative health care options			
Excellent	9%	8%	9%
Adequate	38%	80%	34%
Poor	30%	8%	32%
Don't Know	23%	4%	25%

	Total	Language	
		Spanish speaking	English speaking
<i>Base</i>			
<i>Unweighted</i>	296	26	270
<i>Weighted</i>	297	26	271
dental care services			
Excellent	22%	12%	23%
Adequate	46%	62%	44%
Poor	24%	15%	25%
Don't Know	8%	12%	7%

	Total	Language	
		Spanish speaking	English speaking
<i>Base</i>			
<i>Unweighted</i>	295	25	270
<i>Weighted</i>	296	25	271
health care options for routine illness/ medical conditions			
Excellent	27%	8%	28%
Adequate	56%	76%	54%
Poor	11%	8%	11%
Don't Know	7%	8%	6%

	Total	Language	
		Spanish speaking	English speaking
<i>Base</i>			
<i>Unweighted</i>	296	26	270
<i>Weighted</i>	297	26	271
information about health and wellness			
Excellent	19%	19%	19%
Adequate	60%	65%	59%
Poor	11%	4%	12%
Don't Know	9%	12%	9%

	Total	Language	
		Spanish speaking	English speaking
<i>Base</i>			
<i>Unweighted</i>	296	26	270
<i>Weighted</i>	297	26	271
low-cost health care options			
Excellent	6%	4%	6%
Adequate	34%	50%	32%
Poor	33%	31%	34%
Don't Know	27%	15%	28%

	Total	Language	
		Spanish speaking	English speaking
<i>Base</i>			
<i>Unweighted</i>	297	27	270
<i>Weighted</i>	298	27	271
pediatric care services			
Excellent	6%	7%	5%
Adequate	36%	70%	32%
Poor	17%	7%	18%
Don't Know	42%	15%	44%

	Total	Language	
		Spanish speaking	English speaking
<i>Base</i>			
<i>Unweighted</i>	296	26	270
<i>Weighted</i>	297	26	271
preventive health care services			
Excellent	16%	19%	16%
Adequate	52%	58%	51%
Poor	17%	8%	18%
Don't Know	15%	15%	15%

	Total	Language	
		Spanish speaking	English speaking
<i>Base</i>			
<i>Unweighted</i>	297	27	270
<i>Weighted</i>	298	27	271
mental health services			
Excellent	4%	7%	4%
Adequate	33%	41%	33%
Poor	20%	19%	20%
Don't Know	43%	33%	44%

	Total	Language	
		Spanish speaking	English speaking
<i>Base</i>			
<i>Unweighted</i>	297	27	270
<i>Weighted</i>	298	27	271
treatment programs for drugs/alcohol abuse			
Excellent	3%	4%	3%
Adequate	28%	41%	26%
Poor	20%	19%	21%
Don't Know	49%	37%	50%

	Total	Language	
		Spanish speaking	English speaking
<i>Base</i>			
<i>Unweighted</i>	296	26	270
<i>Weighted</i>	297	26	271
emergency care			
Excellent	35%	12%	37%
Adequate	52%	58%	51%
Poor	9%	15%	9%
Don't Know	4%	15%	3%

QUALITY OF OPTIONS

	Total	Language	
		Spanish speaking	English speaking
<i>Base</i>			
<i>Unweighted</i>	295	25	270
<i>Weighted</i>	296	25	271
alternative health care options			
Excellent	7%	4%	7%
Adequate	43%	80%	40%
Poor	20%	-	22%
Don't Know	30%	16%	31%

	Total	Language	
		Spanish speaking	English speaking
<i>Base</i>			
<i>Unweighted</i>	295	25	270
<i>Weighted</i>	296	25	271
dental care services			
Excellent	23%	4%	25%
Adequate	47%	80%	44%
Poor	17%	12%	18%
Don't Know	12%	4%	13%

	<i>Total</i>	Language	
		Spanish speaking	English speaking
<i>Base</i>			
<i>Unweighted</i>	295	25	270
<i>Weighted</i>	296	25	271
health care options for routine illness/ medical conditions			
Excellent	24%	4%	26%
Adequate	58%	84%	56%
Poor	10%	8%	10%
Don't Know	8%	4%	8%

	<i>Total</i>	Language	
		Spanish speaking	English speaking
<i>Base</i>			
<i>Unweighted</i>	295	25	270
<i>Weighted</i>	296	25	271
information about health and wellness			
Excellent	16%	12%	16%
Adequate	57%	72%	55%
Poor	16%	8%	16%
Don't Know	12%	8%	12%

	<i>Total</i>	Language	
		Spanish speaking	English speaking
<i>Base</i>			
<i>Unweighted</i>	295	25	270
<i>Weighted</i>	296	25	271
low-cost health care options			
Excellent	6%	4%	6%
Adequate	32%	56%	30%
Poor	30%	28%	30%
Don't Know	32%	12%	34%

	<i>Total</i>	Language	
		Spanish speaking	English speaking
<i>Base</i>			
<i>Unweighted</i>	295	25	270
<i>Weighted</i>	296	25	271
pediatric care services			
Excellent	8%	8%	8%
Adequate	35%	72%	32%
Poor	12%	8%	12%
Don't Know	45%	12%	48%

	<i>Total</i>	Language	
		Spanish speaking	English speaking
<i>Base</i>			
<i>Unweighted</i>	295	25	270
<i>Weighted</i>	296	25	271
preventive health care services			
Excellent	15%	12%	15%
Adequate	51%	72%	49%
Poor	14%	4%	15%
Don't Know	20%	12%	20%

	<i>Total</i>	Language	
		Spanish speaking	English speaking
<i>Base</i>			
<i>Unweighted</i>	294	24	270
<i>Weighted</i>	295	24	271
mental health services			
Excellent	4%	4%	4%
Adequate	26%	46%	25%
Poor	19%	17%	19%
Don't Know	51%	33%	52%

	<i>Total</i>	Language	
		Spanish speaking	English speaking
<i>Base</i>			
<i>Unweighted</i>	295	25	270
<i>Weighted</i>	296	25	271
treatment programs for drugs / alcohol abuse			
Excellent	3%	4%	3%
Adequate	24%	40%	23%
Poor	19%	12%	19%
Don't Know	54%	44%	55%

	<i>Total</i>	Language	
		Spanish speaking	English speaking
<i>Base</i>			
<i>Unweighted</i>	295	25	270
<i>Weighted</i>	296	25	271
emergency care			
Excellent	36%	8%	39%
Adequate	48%	60%	47%
Poor	9%	16%	9%
Don't Know	7%	16%	6%

HEALTH CARE ACCESS

HOW CONFIDENT ARE YOU THAT YOU CAN FIGURE OUT SOLUTIONS WHEN NEW PROBLEMS ARISE WITH THE HEALTH OF YOU OR YOUR FAMILY?

	<i>Total</i>	Language	
		Spanish speaking	English speaking
<i>Base</i>			
<i>Unweighted</i>	294	24	270
<i>Weighted</i>	295	24	271
How confident are you that you can figure out solutions w...			
Very confident	49%	8%	53%
Somewhat confident	44%	75%	42%
Not at all confident	6%	17%	6%

IF YOU HAD A QUESTION ABOUT THE HEALTH OF YOU OR YOUR FAMILY THAT YOU WEREN'T SURE HOW TO HANDLE, WHERE WOULD YOU TURN TO FOR INFORMATION?

	<i>Total</i>	Language	
		Spanish speaking	English speaking
<i>Base</i>			
<i>Unweighted</i>	<i>298</i>	<i>28</i>	<i>270</i>
<i>Weighted</i>	<i>299</i>	<i>28</i>	<i>271</i>
If you had a question about the health of you or your fam...			
Internet	25%	14%	26%
Friends or family members	20%	36%	18%
Low-cost clinic	9%	14%	8%
Family doctor's office	41%	4%	45%
Emergency room	3%	14%	2%
Hospital	7%	4%	7%
Alternative health provider	2%	7%	1%
Medical advice hotline	6%	11%	5%
Other	8%	36%	5%

OTHER (PLEASE SPECIFY.)

- ⇒ CECILIA
- ⇒ PUBLIC HEALTH
- ⇒ WIC

SPANISH ONLY: IN THE PAST 12 MONTHS, WHERE HAVE YOU SEEN OR HEARD INFORMATION ABOUT HEALTH CARE SERVICES AND RESOURCES IN GRAND COUNTY?

	<i>Total</i>	Language	
		Spanish speaking	English speaking
<i>Base</i>			
<i>Unweighted</i>	28	28	-
<i>Weighted</i>	28	28	-
SPANISH ONLY: In the past 12 months, where have you seen ...			
Newspaper	21%	21%	-
Radio	4%	4%	-
Flyers or brochures	25%	25%	-
Fraser recreation center TV information board	4%	4%	-
Channel 17 and/or 18	-	-	-
Other television channels	-	-	-
Other	57%	57%	-

OTHER (PLEASE SPECIFY.)

- ⇒ CECI
- ⇒ CECILIA
- ⇒ NOTHING
- ⇒ PUBLIC HEALTH
- ⇒ SOCIAL SERVICES
- ⇒ WIC

IS TRANSPORTATION AN OBSTACLE TO GETTING HEALTH CARE FOR YOU OR YOUR FAMILY?

	Total	Language	
		Spanish speaking	English speaking
<i>Base</i>			
<i>Unweighted</i>	298	28	270
<i>Weighted</i>	299	28	271
Is transportation an obstacle to getting health care for ...			
Yes	16%	14%	16%
No	84%	86%	84%

WHAT TYPES OF HEALTH INSURANCE, IF ANY, DOES EACH OF YOUR FAMILY MEMBERS HAVE?

	Total	Language	
		Spanish speaking	English speaking
<i>Base</i>			
<i>Unweighted</i>	298	28	270
<i>Weighted</i>	299	28	271
What types of health insurance, if any, does each of your...			
No Insurance (you pay cash)	11%	68%	5%
No Insurance (don't go to the doctor)	4%	11%	3%
Health Insurance (through employer)	42%	7%	45%
Health Insurance (self-insured)	22%	-	24%
Medicaid	6%	29%	4%
Medicare	27%	-	29%
Medicare Supplement	8%	-	9%
ACHES	-	-	-
PAINS	-	-	-
Veteran's Benefits	2%	-	2%
CHP+ (Child Health Plan Plus)	2%	11%	1%
CICP (Colorado Indigent Care Program)	1%	-	1%
Other	1%	-	1%

WHY DON'T YOU HAVE INSURANCE?

	<i>Total</i>	Language	
		Spanish speaking	English speaking
<i>Base</i>			
<i>Unweighted</i>	28	16	12
<i>Weighted</i>	32	16	16
Why don't you have health insurance?			
Employer offers it to some employees, but you're not eligible (seasonal)	6%	13%	-
Employer offers it to some employees, but you're not eligible (part-time)	-	-	-
Employer offers it to some employees, but you're not eligible (other)	5%	-	10%
Employer offers it at shared cost, but it's too expensive for you.	3%	6%	-
Employers offer it to employees, but not for family members	3%	6%	-
Employer doesn't offer it to any employees.	15%	31%	-
You're self-employed	3%	6%	-
You're not working right now	24%	31%	17%
Can't afford it	50%	25%	74%
Don't need health insurance / don't go to the doctor	3%	6%	-
Other	-	-	-

WOULD YOU GO TO A "COMMUNITY CARE CLINIC" FOR HEALTH CARE NEEDS OF ANY UNINSURED PEOPLE IN YOUR FAMILY?

	<i>Total</i>	Language	
		Spanish speaking	English speaking
<i>Base</i>			
<i>Unweighted</i>	30	18	12
<i>Weighted</i>	34	18	16
Would you go to a "community care clinic" for health care...			
Yes	94%	89%	100%
No	-	-	-
Don't know	6%	11%	-

IS YOUR HEALTH INSURANCE ADEQUATE FOR YOUR FAMILY'S NEEDS?

	<i>Total</i>	Language	
		Spanish speaking	English speaking
<i>Base</i>			
<i>Unweighted</i>	268	10	258
<i>Weighted</i>	265	10	255
Is your health insurance adequate for your family's needs?			
Yes	84%	40%	85%
No	15%	30%	14%
Don't know	2%	30%	1%

WHAT IS INADEQUATE ABOUT YOUR HEALTH INSURANCE? YOU CAN LIST ALL PROBLEMS WITH IT.

	<i>Total</i>	Language	
		Spanish speaking	English speaking
<i>Base</i>			
<i>Unweighted</i>	<i>37</i>	<i>3</i>	<i>34</i>
<i>Weighted</i>	<i>39</i>	<i>3</i>	<i>36</i>
What is inadequate about your health insurance? You can l...			
Co-pay is too high	37%	-	40%
Deductible is too high	45%	-	48%
Doesn't cover all member of my family	23%	100%	17%
Doesn't cover alternative health services	7%	-	8%
Doesn't cover dental	16%	-	17%
Doesn't cover hearing	2%	-	3%
Doesn't cover mental health	4%	-	5%
Doesn't cover preventive services	2%	-	3%
Doesn't cover substance abuse	7%	-	8%
Doesn't cover vision	8%	-	9%
Excludes pre-existing conditions	5%	-	5%
Low total payments cap on treatments	5%	-	5%
Monthly premium is too high	30%	-	32%
Only covers major / catastrophic injuries / illnesses	10%	-	11%
Other	10%	-	11%

HOW MUCH WOULD YOU SAY YOU KNOW ABOUT THE AFFORDABLE CARE ACT PASSED BY THE FEDERAL GOVERNMENT IN 2010?

	<i>Total</i>	Language	
		Spanish speaking	English speaking
<i>Base</i>			
<i>Unweighted</i>	295	25	270
<i>Weighted</i>	296	25	271
How much would you say you know about the Affordable Care...			
A lot	12%	-	13%
Some	20%	-	22%
A little	30%	8%	32%
None	38%	92%	33%

HEALTH CARE USAGE

IN THE PAST TWO YEARS, HAVE YOU HAD A DENTAL CHECKUP OR CLEANING?

	<i>Total</i>	Language	
		Spanish speaking	English speaking
<i>Base</i>			
<i>Unweighted</i>	297	27	270
<i>Weighted</i>	298	27	271
dental checkup or cleaning			
Yes	77%	22%	83%
No	23%	78%	17%

WHY NOT?

	<i>Total</i>	Language	
		Spanish speaking	English speaking
<i>Base</i>			
<i>Unweighted</i>	61	19	42
<i>Weighted</i>	66	19	47
Why not?			
Not necessary or important	30%	5%	40%
Don't know where to go	4%	5%	3%
Can't afford it	57%	89%	43%
Other	14%	-	19%

WAS THAT CHECKUP OR CLEANING IN GRAND COUNTY OR SOMEWHERE ELSE?

	<i>Total</i>	Language	
		Spanish speaking	English speaking
<i>Base</i>			
<i>Unweighted</i>	234	6	228
<i>Weighted</i>	230	6	224
dental checkup or cleaning			
Grand County	52%	33%	52%
Somewhere else	48%	67%	48%

IN THE PAST TWO YEARS, HAVE YOU VISITED A DOCTOR FOR PREVENTIVE CARE, SUCH AS CHECKUPS OR SCREENINGS?

	<i>Total</i>	Language	
		Spanish speaking	English speaking
<i>Base</i>			
<i>Unweighted</i>	297	27	270
<i>Weighted</i>	298	27	271
preventive care			
Yes	74%	22%	79%
No	26%	78%	21%

WHY NOT?

	<i>Total</i>	Language	
		Spanish speaking	English speaking
<i>Base</i>			
<i>Unweighted</i>	64	19	45
<i>Weighted</i>	75	19	56
Why not?			
Not necessary or important	56%	21%	68%
Don't know where to go	3%	5%	2%
Can't afford it	36%	79%	21%
Other	7%	-	9%

WAS THAT CHECKUP OR SCREENING IN GRAND COUNTY OR SOMEWHERE ELSE?

	Total	Language	
		Spanish speaking	English speaking
<i>Base</i>			
<i>Unweighted</i>	231	6	225
<i>Weighted</i>	221	6	215
preventive care			
Grand County	63%	67%	63%
Somewhere else	37%	33%	37%

IN THE PAST TWO YEARS, HAVE YOU VISITED A DOCTOR FOR AN ILLNESS, SUCH AS AN EARACHE, SORE THROAT, STOMACH ISSUES, OR FLU?

	Total	Language	
		Spanish speaking	English speaking
<i>Base</i>			
<i>Unweighted</i>	297	27	270
<i>Weighted</i>	298	27	271
illness			
Yes	38%	26%	40%
No	62%	74%	60%

WHY NOT?

	Total	Language	
		Spanish speaking	English speaking
<i>Base</i>			
<i>Unweighted</i>	170	12	158
<i>Weighted</i>	176	12	164
Why not?			
Haven't been sick	77%	8%	82%
Not necessary or important	13%	-	14%
Employer won't let me off (or don't have sick time)	-	-	-
Don't have time	-	-	-
Work during office hours	-	-	-
Don't know where to go	1%	8%	-
Can't afford it	8%	83%	2%
Other	1%	-	1%

WAS THAT VISIT IN GRAND COUNTY OR SOMEWHERE ELSE?

	<i>Total</i>	Language	
		Spanish speaking	English speaking
<i>Base</i>			
<i>Unweighted</i>	118	6	112
<i>Weighted</i>	113	6	107
illness			
Grand County	87%	83%	87%
Somewhere else	13%	17%	13%

WHAT TYPE OF FACILITY DID YOU GO TO FOR THAT VISIT?

	<i>Total</i>	Language	
		Spanish speaking	English speaking
<i>Base</i>			
<i>Unweighted</i>	119	7	112
<i>Weighted</i>	114	7	107
What type of facility did you go to for that visit?			
Low-cost clinic	26%	29%	26%
Family doctor's office	66%	29%	69%
Emergency room	5%	14%	5%
Alternative health provider	2%	29%	1%
Other	2%	-	2%
Don't know	-	-	-

IN THE PAST TWO YEARS, HAVE YOU VISITED A SPECIALIST FOR MEDICAL CARE?

	<i>Total</i>	Language	
		Spanish speaking	English speaking
<i>Base</i>			
<i>Unweighted</i>	294	24	270
<i>Weighted</i>	295	24	271
specialist			
Yes	49%	21%	51%
No	51%	79%	49%

WAS THAT VISIT IN GRAND COUNTY OR SOMEWHERE ELSE?

	<i>Total</i>	Language	
		Spanish speaking	English speaking
<i>Base</i>			
<i>Unweighted</i>	151	4	147
<i>Weighted</i>	143	4	139
specialist			
Grand County	20%	-	20%
Somewhere else	80%	100%	80%

WHAT KIND OF SPECIALIST DID YOU VISIT?

	<i>Total</i>	Language	
		Spanish speaking	English speaking
<i>Base</i>			
<i>Unweighted</i>	152	5	147
<i>Weighted</i>	144	5	139
What kind of specialist did you visit?			
Asthma / allergy	2%	20%	2%
Cardiology (heart)	13%	-	13%
Dermatology (skin)	10%	40%	9%
Endocrinologist (diabetes)	4%	-	4%
Gastroenterology (stomach)	6%	-	6%
Internal medicine	3%	-	4%
Neurology (brain)	9%	40%	7%
OBGYN (female)	9%	60%	7%
Oncology (cancer)	2%	-	2%
Orthopedics (bone)	21%	-	22%
Pain specialist	2%	-	2%
Podiatry (feet)	2%	-	3%
Pulmonology (lung)	3%	-	3%
Rheumatology (arthritis)	4%	-	4%
Urology (urinary)	4%	-	4%
Ophthalmology (eye)	6%	-	6%
Other	13%	20%	13%

IN THE PAST TWO YEARS, HAVE YOU VISITED A DOCTOR FOR AN EMERGENCY SITUATION?

	<i>Total</i>	Language	
		Spanish speaking	English speaking
<i>Base</i>			
<i>Unweighted</i>	294	24	270
<i>Weighted</i>	295	24	271
emergency			
Yes	26%	13%	27%
No	74%	88%	73%

WAS THAT VISIT IN GRAND COUNTY OR SOMEWHERE ELSE?

	<i>Total</i>	Language	
		Spanish speaking	English speaking
<i>Base</i>			
<i>Unweighted</i>	79	3	76
<i>Weighted</i>	76	3	73
emergency			
Grand County	77%	100%	76%
Somewhere else	23%	-	24%

PRIORITIES

WHICH 3 ASPECTS OF HEALTH CARE DO YOU THINK SHOULD BE THE TOP SPENDING PRIORITIES FOR GRAND COUNTY?

	Total	Language	
		Spanish speaking	English speaking
<i>Base</i>			
<i>Unweighted</i>	294	24	270
<i>Weighted</i>	295	24	271
Which 3 aspects of health care do you think should be the...			
Access to health services	34%	71%	31%
Immunization and infectious diseases	17%	17%	17%
Maternal, infant, and child health	41%	42%	40%
Access to physical activities	15%	8%	16%
Dental health	19%	33%	18%
Obesity	20%	46%	18%
Mental Health	23%	29%	23%
Senior Health	31%	4%	33%
Injury prevention	6%	-	7%
Alcohol and substance abuse	31%	21%	32%
Domestic violence prevention	10%	-	11%
Access to healthy nutrition	12%	21%	11%
Tobacco use	9%	4%	10%

ARE THERE ANY OTHER HEALTH-RELATED AREAS THAT YOU THINK SHOULD BE A HIGH PRIORITY FOR GRAND COUNTY TO IMPROVE IN THE NEXT FIVE YEARS?

- ⇒ QUE NO CORTARA TANTO (DON'T CUT ANYTHING).
- ⇒ QUE NO COSTARA TANTO (DON'T CUT ANYMORE).
- ⇒ SS, QUE HAYA MAS PERSONAL QUE HABLE ESPANOL (SOCIAL SERVICES NEEDS MORE PEOPLE WHO SPEAK SPANISH.)
- ⇒ UN SERVICIO MEDICO ACCESIBLE (ACCESSIBLE MEDICAL SERVICES)

PERSONAL HEALTH RISKS

FINALLY, WHAT CHANGE DO YOU THINK YOU COULD MAKE IN YOUR LIFE THAT WOULD MOST IMPROVE YOUR HEALTH?

- ⇒ COMER MAJOR (EAT BETTER)
- ⇒ COMER MEJER AND MIS SANO (EAT BETTER AND MY HEALTH)
- ⇒ COMER SANAMENTE Y HACER EJERCICIO (HEALTHY EATING AND EXCERCISE).
- ⇒ EAT HEALTHIER AND EXCERCISE
- ⇒ EJERCICIO (EXCERCISE)
- ⇒ EJERCICIO (EXCERCISE)
- ⇒ ESTILO DEVIDA Y ALIMENTACION MAS SANA. LIFESTYLE AND HEALTHIER EAT HABITS.
- ⇒ HACER EJERCICIO, COMER SANO (EXCERCISE AND EAT HEALTHIES)
- ⇒ HACER EJERCICIO (EXCERCISE)
- ⇒ MEJORAR MI ALIMENTACRON Y HACER EJERECIO (CHANGE MY LIFESTYLE AND EXCERCISE).

DEMOGRAPHICS

WHAT IS YOUR ZIP CODE?

Zip Code	Percentage of Respondents
80442	27%
80446	54%
80451	12%
80482	4%
80951	4%
No response	0%

WHAT IS YOUR GENDER?

	Total	Language	
		Spanish speaking	English speaking
Base			
<i>Unweighted</i>	297	27	270
<i>Weighted</i>	298	27	271
What is your gender?			
Male	51%	11%	55%
Female	49%	89%	45%

IN WHAT YEAR WERE YOU BORN? (CONVERTED TO AGE)

	Total	Language	
		Spanish speaking	English speaking
Base			
<i>Unweighted</i>	291	26	265
<i>Weighted</i>	291	26	265
Age			
18-34	14%	46%	10%
35-44	17%	50%	13%
45-54	16%	4%	17%
55-64	24%	-	26%
65+	30%	-	33%

INCLUDING YOURSELF, HOW MANY ADULTS AND CHILDREN LIVE IN YOUR HOUSEHOLD?

	Total	Language	
		Spanish speaking	English speaking
Base			
<i>Unweighted</i>	293	26	267
<i>Weighted</i>	294	26	268
adults			
1	18%	8%	19%
2	71%	81%	70%
3	8%	4%	8%
4 or more	4%	8%	3%

	Total	Language	
		Spanish speaking	English speaking
Base			
<i>Unweighted</i>	290	23	267
<i>Weighted</i>	291	23	268
children			
None	73%	4%	79%
1	10%	17%	9%
2	11%	39%	8%
3 or more	6%	39%	3%

WHAT IS YOUR CURRENT EMPLOYMENT STATUS?

	<i>Total</i>	Language	
		Spanish speaking	English speaking
<i>Base</i>			
<i>Unweighted</i>	296	26	270
<i>Weighted</i>	297	26	271
What is your current employment status?			
Employed full-time (one job)	39%	42%	39%
Employed part-time (one job)	9%	15%	8%
Employed in multiple jobs	4%	4%	4%
Employed in seasonal jobs (one or multiple jobs)	1%	4%	1%
Unemployed but looking for work	3%	12%	2%
Unemployed and not looking for work	2%	-	2%
Retired	33%	-	36%
Student	1%	4%	1%
Homemaker	3%	15%	2%
Other	4%	4%	4%
Refused	0%	-	0%

WHICH CATEGORY INCLUDES YOUR ANNUAL HOUSEHOLD INCOME?

	<i>Total</i>	Language	
		Spanish speaking	English speaking
<i>Base</i>			
<i>Unweighted</i>	295	25	270
<i>Weighted</i>	296	25	271
Which category includes your annual household income?			
\$0 to \$29,999	20%	68%	16%
\$30,000 to \$49,999	18%	32%	17%
\$50,000 to \$74,999	18%	-	20%
\$75,000 to \$99,999	11%	-	12%
\$100,000 to \$199,999	13%	-	14%
\$200,000 or more	2%	-	3%
Refused	18%	-	19%

APPENDIX B: SURVEY INSTRUMENT

NEEDS ASSESSMENT PUBLIC SURVEY

GRAND COUNTY PUBLIC HEALTH

SECTION 1: FILTER QUESTIONS/BACKGROUND

1. As a first question, are you 18 years old or older?
 - Yes
 - No
2. Which of the following best describes you?
 - Full time Grand County resident
 - Seasonal Grand County resident
 - Second Home owner in Grand County – Not full time resident
 - Other resident (*What kind?* _____)
 - I live outside of Grand County

SECTION 2: HEALTH CARE ASPECTS

3. How would you rate your quality of life in Grand County?
 - Very Good
 - Good
 - Fair
 - Bad
 - Very Bad
 - Don't Know
4. How would you rate the quality of housing options in Grand County in terms of health concerns such as mold, bedbugs, and general safety?
 - Very Good
 - Good
 - Fair
 - Bad
 - Very Bad

Don't Know

5. Compared to other communities you're familiar with, how would you rate the following aspects of health care in Grand County? We'll ask first about the availability of several aspects, and then we'll ask about the quality of those same health care aspects. Please indicate whether each aspect in Grand County is excellent, adequate, or poor.

	Excellent	Adequate	Poor	Don't Know
Availability of... [RANDOM ORDER]				
alternative health care options	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
dental care services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
health care options for routine illnesses / medical conditions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
information about health and wellness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
low-cost health care options	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
pediatric care services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
preventive health care services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
mental health services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
treatment programs for drug/alcohol abuse	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
emergency care	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Quality of... [REPEAT ABOVE ORDER]				
alternative health care options	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
dental care services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
health care options for routine illnesses / medical conditions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
information about health and wellness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
low-cost health care options	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
pediatric care services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
preventive health care services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
mental health services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
treatment programs for drug/alcohol abuse	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
emergency care	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

SECTION 3: HEALTHCARE ACCESS

6. How confident are you that you can figure out solutions when new problems arise with the health of you or your family?

- Very confident
- Somewhat confident
- Not at all confident

7. **If you had a question about the health of you or your family that you weren't sure how to handle, where would you turn to for information?** [MULTIPLE RESPONSE]

- Internet
- Friends or family members
- Low-cost clinic (community care clinic, Denver Health clinic, sliding scale, etc.)
- Family doctor's office (primary care provider)
- Emergency room
- Hospital
- Alternative health provider
- Medical advice hotline (ask-a-nurse, insurance-provided)
- Other _____

8. **[SPANISH SURVEY ONLY] In past 12 months, where you have seen or heard information about health care services and resources in Grand County?**

- Newspaper
- Radio
- Flyers or brochures
- Fraser recreation center TV information board
- Channel 17 and/or 18
- Other television channels
- Other _____

9. **Is transportation an obstacle to getting health care for you or your family?**

- Yes
- No

10. **What types of health insurance, if any, does each of your family members have?** [MULTIPLE RESPONSE.]

- No Insurance (you pay cash)
- No Insurance (don't go to the doctor)
- Health Insurance (through employer)
- Health Insurance (self-insured)
- Medicaid
- Medicare
- Medicare Supplement
- ACHES
- PAINS
- Veteran's Benefits
- CHP+(Child Health Plan Plus)
- CICP (Colorado Indigent Care Program)
- Other (*What kind of insurance?* _____)

11. **[IF Q10 = NONE for any response] Why don't you [or person with no insurance if not them] have health insurance?** [MULTIPLE RESPONSE]

- Employer offers it to some employees, but you're not eligible (seasonal)
- Employer offers it to some employees, but you're not eligible (part-time)
- Employer offers it to some employees, but you're not eligible (other)

- Employer offers it at a shared cost, but it's too expensive for you.
- Employer offers it to employees, but not to family members
- Employer doesn't offer it to any employees.
- You're self-employed.
- You're not working right now.
- Can't afford it
- Don't need health insurance/don't go to the doctor
- Other (Please specify: _____)

12. **[IF Q10 = NONE for any response]** A “community care clinic” is a health care facility that provides affordable health care services to uninsured and underinsured individuals. If such a facility were available in Grand County, would you go there for the health care needs of any uninsured people in your family?

- Yes
- No
- Don't know

13. **[IF Q10 ≠ NONE for any response]** Is your health insurance adequate for your family's needs?

- Yes
- No
- Don't Know

14. **[IF Q13 = NO]** What is inadequate about your health insurance? You can list all problems with it.

- | | |
|--|--|
| <input type="checkbox"/> Co-pay is too high | <input type="checkbox"/> Doesn't cover substance abuse |
| <input type="checkbox"/> Deductible is too high | <input type="checkbox"/> Doesn't cover vision |
| <input type="checkbox"/> Doesn't cover all members of my family | <input type="checkbox"/> Excludes pre-existing conditions |
| <input type="checkbox"/> Doesn't cover alternative health services | <input type="checkbox"/> Low total payment cap on treatments |
| <input type="checkbox"/> Doesn't cover dental | <input type="checkbox"/> Monthly premium is too high |
| <input type="checkbox"/> Doesn't cover hearing | <input type="checkbox"/> Only covers major/catastrophic injuries/illnesses |
| <input type="checkbox"/> Doesn't cover mental health | <input type="checkbox"/> Other _____ |
| <input type="checkbox"/> Doesn't cover preventative services | |

15. How much would you say you know about the Affordable Care Act passed by the federal government in 2010?

- A lot
- Some
- A little
- None

SECTION 4: HEALTH CARE USAGE

16. In the past two years, have you had a dental checkup or cleaning?

- Yes
- No

17. **[IF Q16=YES]** Was that checkup or cleaning in Grand County or somewhere else?

- Grand County
- Somewhere else

18. **[IF Q16=NO] Why not?**

- Not necessary or important
- Don't know where to go
- Can't afford it
- Other _____

19. **In the past two years, have you visited a doctor for preventive care, such as checkups or screenings?**

- Yes
- No

20. **[IF Q19=YES] Was that checkup or screening in Grand County or somewhere else?**

- Grand County
- Somewhere else

21. **[IF Q19=NO] Why not?**

- Not necessary or important
- Don't know where to go
- Can't afford it
- Other _____

22. **In the past two years, have you visited a doctor for an illness, such as an earache, sore throat, stomach issues, or flu?**

- Yes
- No

23. **[IF Q22=YES] Was that visit in Grand County or somewhere else?**

- Grand County
- Somewhere else

24. **[IF Q22=YES] What type of facility did you go to for that visit?**

- Low-cost clinic
- Family doctor's office
- Emergency room
- Alternative health provider
- Other _____
- Don't know

25. **[IF Q22=NO] Why not?**

- Haven't been sick
- Not necessary or important
- Employer won't let me off (or don't have sick time)
- Don't have time

- Work during office hours
- Don't know where to go
- Can't afford it
- Other _____

26. In the past two years, have you visited a specialist for medical care?

- Yes
- No

27. [IF Q26=YES] Was that visit in Grand County or somewhere else?

- Grand County
- Somewhere else

28. [IF Q26=YES] What kind of specialist did you visit? [MULTIPLE RESPONSE]

- Asthma/allergy
- Cardiology (heart)
- Dermatology (skin)
- Endocrinologist (diabetes)
- Gastroenterology (stomach)
- Internal medicine
- Neurology (brain)
- OBGYN (female)
- Oncology (cancer)
- Orthopedics (bone)
- Pain specialist
- Podiatry (feet)
- Pulmonology (lung)
- Rheumatology (arthritis)
- Urology (urinary)
- Other _____

29. In the past two years, have you visited a doctor for an emergency situation?

- Yes
- No

30. [IF Q29=YES] Was that visit in Grand County or somewhere else?

- Grand County
- Somewhere else

SECTION 5: PRIORITIES

31. The following is a list of aspects of health care that could potentially be improved in Grand County. Please mark the areas you think should be the top 3 funding priority areas for Grand County to improve in the next five years. [RANDOMIZE. CHECK UP TO THREE.]

- Access to health services

- Immunization and infectious diseases
- Maternal, infant, and child health
- Access to physical activities
- Dental health
- Obesity
- Mental health
- Senior health
- Injury prevention
- Alcohol and substance abuse
- Domestic violence prevention
- Access to healthy nutrition
- Tobacco use

32. Are there any other health-related areas that you think should be a high priority for Grand County to improve in the next five years?

SECTION 6: PERSONAL HEALTH RISKS

33. Finally, what change do you think you could make in your life that would most improve your health?

SECTION 7: DEMOGRAPHICS

These final questions are for categorization purposes only. This information is anonymous and will only be used in combination with other respondents.

34. What is your ZIP code? _____

35. What is your gender?

- Male
- Female

36. In what year were you born? _____

37. Including yourself, how many adults and children live in your household?

____ adults
 ____ children

38. What is your current employment status?

- Employed full-time (one job)
- Employed part-time (one job)
- Employed in multiple jobs

- Employed in seasonal job (one or multiple jobs)
- Unemployed but looking for work
- Unemployed and not looking for work
- Retired
- Student
- Homemaker
- Other _____

39. Which category includes your annual household income?

- \$0 to \$29,999
- \$30,000 to \$49,999
- \$50,000 to \$74,999
- \$75,000 to \$99,999
- \$100,000 to \$199,999
- \$200,000 or more

SECTION 8: CLOSING

40. Would you be willing to participate in a two-hour focus group where you would be paid \$60 to provide more in-depth opinions about topics addressed in this survey? If so, please give us your name and a telephone number where you can be reached. Participation is not guaranteed, but participants who register and attend will be offered the payment for their time. Please note that if you provide your contact information here, your survey responses remain confidential.

Name: _____
Phone: _____

Thank you very much for participating in this survey.