



Public Health Needs Assessment: Survey Report

Grand County Public Health

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INTRODUCTION

Corona Insights is pleased to present this report to Grand County on the results of public surveys conducted in September 2012. This community survey is intended to measure the general health needs and health environment in Grand County, through a full understanding of what the needs of residents in the area are today.

REPORT LAYOUT

This report is divided up into a number of major sections, which include the following:

- **Summary of Key Findings** – This section contains a brief overview of the key findings and themes of the research.
- **Background and Methodology** – This section provides a detailed description of the approach used for this project in terms of goals, methodology, and demographic characteristics of respondents.
- **Detailed Research Findings** – This section contains findings of each of the survey’s main questions individually.
- **Appendix A: Detailed Analysis Tables** – In this section, cross-tabulations are provided of each survey question individually. These tabulations are broken out by a number of subpopulations, allowing conclusions to be drawn about how awareness changed between the three survey waves among respondents with varying demographic backgrounds.
- **Appendix B: Survey Instrument** – This section contains the survey instrument used for this project.

SUMMARY OF KEY FINDINGS

BASIC ASPECTS OF HEALTH CARE

- **Overall, a majority of respondents said that their quality of life in Grand County was very good.** However, roughly one-third of respondents said that their quality of life was only “good,” while a small portion said that their quality of life was “fair” or worse. *Exhibit 1*
- **Similarly, the quality of housing in Grand County was also rated as being good overall.** However, roughly one in eight respondents (12 percent) felt that the quality of housing in Grand County was “fair” or worse. *Exhibit 2*
- **Low-cost health care options, alternative health care options, mental health services, and treatment programs for drug/alcohol abuse were all identified as areas that could be improved in Grand County.** Among these, the availability of low-cost health care options was by far the lowest-rated area overall, indicating that the public feels that this is a definite area for improvement. *Exhibit 3*
- **Awareness of the Affordable Care Act is relatively low.** Only one-third of respondents said that they knew “a lot” or “some” about the Act, while two-thirds knew only “a little” or “none” about the Act. *Exhibit 4*

ACCESS TO HEALTH CARE

- **Residents are generally at least somewhat confident that they can find solutions to their health issues, but a small portion isn't confident at all.** While most said that they would turn to a healthcare provider of some sort for help (such as a family doctor's office, a clinic, a hospital, or a medical advice hotline), a significant portion said that they would use their own resources by searching the internet or by asking friends or family for advice. *Exhibits 5 and 6*
- **Transportation is an obstacle for obtaining health care for a small, but significant, portion of residents.** While a majority of respondents said that transportation was *not* an issue for them, 16 percent of respondents said that it was. Furthermore, respondents from the Kremmling area were considerably more likely to say that transportation was an issue compared to respondents from other areas of the county. *Exhibit 7*
- **Employer-based health insurance, self-insurance, and government programs (e.g., Medicare) are the most common sources of health insurance.** However, roughly one in ten survey respondents did not have any form of insurance (which is likely even lower than the true percentage of uninsured individuals in Grand County). *Exhibit 8*
- **Among the county's uninsured, there is significant interest in a Community Care Clinic.** Only a very small portion of respondents to

the survey were uninsured, but among those who were, all said that they would go to a Community Care Clinic if it were available. *Exhibit 8*

- ➔ **Most residents feel that their insurance is adequate, but a small portion say that costs are a problem.** More specifically, 14 percent of those with insurance said that it was not sufficient for their needs. Among this group, the most common issues reported were high deductibles, high co-pays, and high monthly premiums. *Exhibits 9 and 10*

HEALTH CARE USAGE

- ➔ **Most residents have regular dental checkups and general health checkups.** Roughly four in five respondents said that they had had a dental checkup or screening in the past two years, and a similar portion said that they had a general health checkup or screening. Roughly half of respondents had visited a specialist in the past two years, and smaller portions of respondents had visited a doctor for an illness or emergency. *Exhibit 11*
- ➔ **Residents frequently have to leave the county for specialists, dental care, and preventive care.** Roughly five in six respondents who had visited a specialist in the past two years said that they left Grand County to obtain that care. Similarly, over half of respondents who had visited a dentist said that they had left the county for that care. Finally, though over half of respondents were able to find preventive care in Grand County, even this type of care was found out of the county by 43 percent of respondents. *Exhibit 12*
- ➔ **Orthopedics and cardiology are both commonly-needed specialists.** Among those who had visited a specialist in the past two years, roughly one-fourth (22 percent) had visited an orthopedic specialist, while 13 percent had visited a cardiologist. In addition, dermatology, neurology, and OBGYN specialists were also fairly commonly-visited by county residents. *Exhibit 14*
- ➔ **Expense is a common reason for not obtaining dental care and preventive care.** Not surprisingly, there is a small contingent of the population who simply doesn't feel that preventive care is necessary or important. However, 43 percent of those who had not visited a dentist and 21 percent of those who had not had a general health checkup cited cost as the reason for not obtaining such care. *Exhibits 15a and 15b*

HEALTHCARE PRIORITIES

- ➔ **Pediatrics, senior health, mental health, and access are all high priorities for the public.** When asked to pick their Top 3 health priorities for improvement in Grand County, the four areas listed clearly rose to the top. More specifically, 40 percent of respondents said that maternal, infant, and child health should be a top priority, while roughly one-third of respondents felt that senior health, alcohol and substance abuse, and access to health services should be top priorities. *Exhibit 16*
- ➔ **In addition to the above, there is a clearly a desire for more specialists in the area.** Though not mentioned as a priority to be ranked, many respondents pointed out that they frequently have to drive to Denver to obtain health care, so many desired more options for specialty care in the County. In addition, many respondents mentioned a desire to have health care in the area be more affordable. *Exhibit 17*

PERSONAL HEALTH IMPROVEMENTS

- ➔ **A vast majority of respondents felt that the biggest area for improvement in their own health would be to get more exercise.** This would seem to indicate that there may be an opportunity to expand access to physical activities in the area in order to improve the overall health of the county's population. Similarly, some respondents said that they needed to lose weight or practice better eating habits to improve their health. *Exhibit 18*

IN CONCLUSION

Overall, residents of Grand County seem to feel that the County does a good job of providing health care services for the most common issues, such as basic illnesses and emergency care. However, there are a variety of other areas that could be improved to improve the overall landscape of health care in the county. More specifically, residents generally feel that it would be nice to have additional options for pediatric care, alternative care, mental health services, and treatment programs for drugs/alcohol abuse. In addition, a vast majority of residents have to leave the county to obtain specialist care, so finding ways to help these residents obtain care locally would be beneficial.

Finally, there is a strong sensitivity to the cost of health care, so many respondents feel that it is important for there to be more low-cost health care options. A small portion of respondents specifically said that they had not obtained preventive health care in the past two years due to the high costs of doing so when, in reality, forgoing such checkups can prevent much more expensive problems in the long run. Finding ways to help improve access to care for these types of individuals likely continues to be a high priority for the County.

BACKGROUND AND METHODOLOGY

SURVEY INSTRUMENT

The survey instrument for this project was designed via a collaboration of key staff from Corona Insights and Grand County. Concepts and questions were initially developed in a meeting of key stakeholders in Grand County, and were then revised into a viable survey format by Corona Insights. This initial draft of the survey instrument was then revised collaboratively until a final version was agreed upon.

SAMPLING METHOD AND SURVEY MODE

All surveys were collected via telephone. Respondents were drawn using a Random Digit Dialing (RDD) sampling approach - a list of randomly generated telephone numbers known to be in Grand County. Surveys were conducted between September 4-10, 2012.

SAMPLE SIZE AND MARGIN OF ERROR

In total, 270 surveys were completed. This response level is sufficient to achieve a maximum margin of sampling error of ± 6.3 percent at the 95 percent confidence level for respondents overall. Readers should note, however, that the report occasionally mentions findings by subpopulations (e.g., gender and age). Among these subgroups, margins of error are considerably higher. For that reason, readers should consider such analyses to be directional in nature rather than statistically strong.

WEIGHTING

To ensure that the findings were as representative of the total population in the study areas as possible, Corona applied corrective weightings. The age and gender of respondents was compared to the known distribution of ages and genders in Grand County. This comparison revealed that the survey had a disproportionately high level of females and older respondents, which is typical in a public survey of this type. For that reason, males and younger respondents were weighted more heavily in our analysis than females and older respondents.

DEMOGRAPHICS

The following table summarizes the general profile of *unweighted* survey respondents. These characteristics should be considered as context and background when examining findings herein.

Demographic Characteristic	Percent of Respondents	Demographic Characteristic	Percent of Respondents	Demographic Characteristic	Percent of Respondents
Gender		Adults		Employment Status	
Male	42%	1	17%	Employed full-time (one job)	33%
Female	58%	2	72%	Employed part-time (one job)	9%
Age		3	8%	Employed in multiple jobs	4%
18-34	8%	4 or more	3%	Employed in seasonal jobs (one or multiple jobs)	1%
35-44	10%	Children		Unemployed but looking for work	2%
45-54	16%	None	83%	Unemployed and not looking for work	1%
55-64	25%	1	9%	Retired	43%
65+	41%	2	6%	Student	0%
Area		3 or more	2%	Homemaker	3%
Winter Park	6%	Refused	0%	Other	4%
Fraser	13%	Household Income		Refused	0%
Tabernash	11%	\$0 to \$29,999	15%		
Granby	27%	\$30,000 to \$49,999	17%		
Hot Sulphur Springs	5%	\$50,000 to \$74,999	20%		
Grand Lake	18%	\$75,000 to \$99,999	11%		
Kremmling	16%	\$100,000 to \$199,999	13%		
Parshall	1%	\$200,000 or more	3%		
Other	3%	Refused	21%		

DETAILED RESEARCH FINDINGS

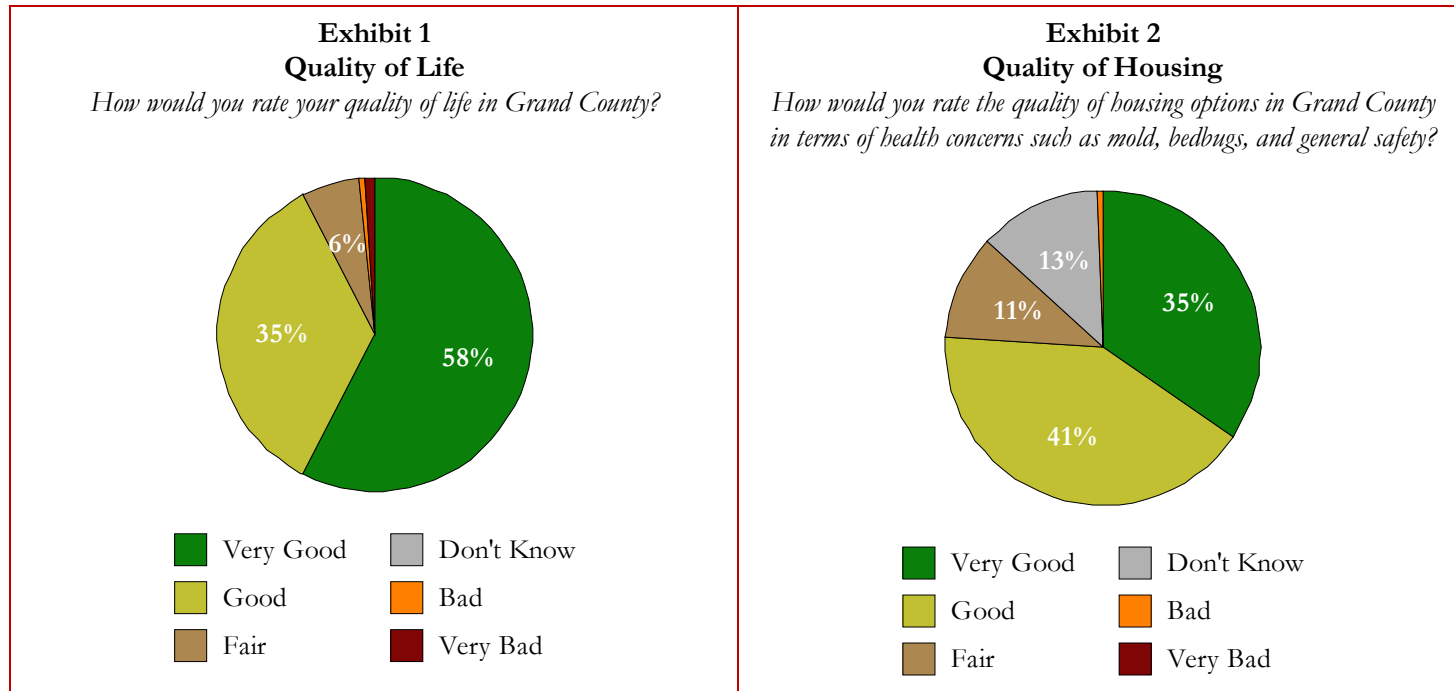
In the following pages, we present the results of each of the questions asked on the survey along with a general discussion of the implications of each question. Note that some comparisons between demographic groups are mentioned throughout the report that may not necessarily be shown in the associated exhibits. This is primarily done to ensure clarity in reading and additional context in interpretation. A full analysis of every question, complete with results by segment, is provided in Appendix A.

REPORTING NOTES

When reviewing the following exhibits, it is important to keep the following in mind:

- Figures in all graphs and tables have been rounded for reporting purposes. Occasionally, a graph may not add exactly to 100 percent for this reason. Also, this may cause some bars labeled with common values to have slightly different lengths.
- Very small percentage labels (typically 4 percent or less) on graphs are often removed for clarity in reading.

BASIC ASPECTS OF HEALTH CARE



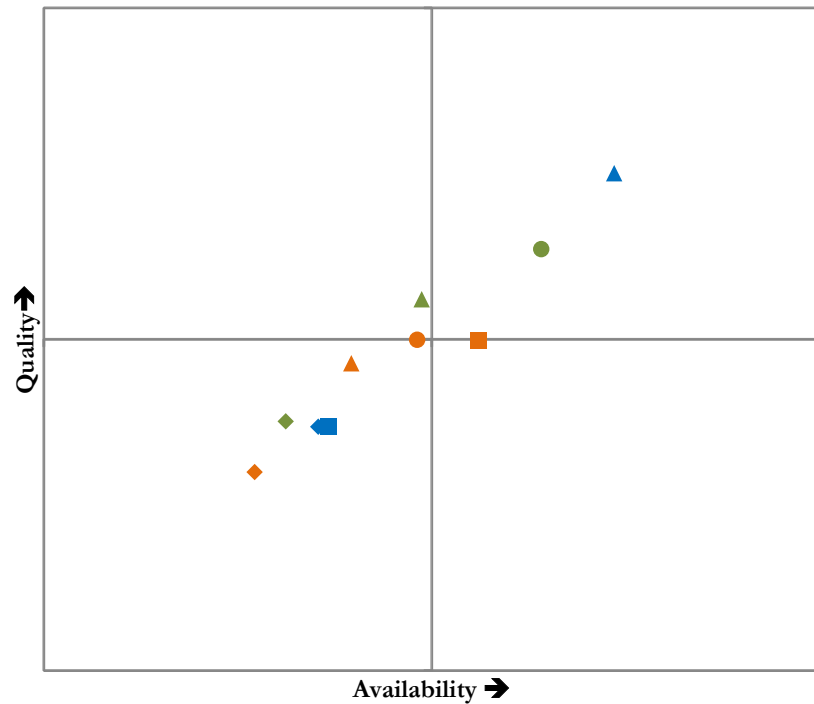
OVERALL QUALITY OF LIFE IN GRAND COUNTY IS GENERALLY HIGH

Almost no respondents to the survey said that their quality of life in Grand County is “bad,” nor did many respondents feel that the quality of housing in the area was bad. However, it should be noted that a total of seven percent of respondents said that their quality of life was “fair” or worse, and 12 percent of respondents said that the quality of housing was “fair” or worse.

Among the various subpopulations examined, it is interesting to note that respondents from the Granby and Kremmling areas gave slightly lower ratings of their quality of life than respondents from the other areas of the county. Similarly, younger respondents gave slightly lower ratings than older respondents, respondents with children gave lower ratings than those without, and those with higher income levels gave better ratings than those with lower income levels.

With regard to housing, respondents from the Winter Park area tended to have higher ratings of housing than those from other areas of the county, while respondents with children tended to give lower ratings than those without.

Exhibit 3
Availability and Quality of Health Care Aspects
Compared to other communities you're familiar with, how would you rate the following aspects of health care in Grand County?



- ◆ alternative health care options
- health care options for routine conditions
- ◆ low-cost health care options
- preventive health care services
- ◆ treatment programs for drugs/alcohol abuse
- ▲ dental care services
- information about health and wellness
- ▲ pediatric care services
- mental health services
- ▲ emergency care

Note: This exhibit compares ratings of quality and availability of various aspects of health care in Grand County. Responses were scored (averaged) on a scale of -5 (poor) to 5 (excellent) and plotted on the appropriate axis. “Don’t know” responses were removed from this analysis. Full tabulations of the individual survey questions are provided in Appendix A.

THERE IS A PERCEPTION THAT SOME SERVICES IN GRAND COUNTY COULD BE IMPROVED

Respondents were asked to rate their perceptions of the availability and quality of various health care services in Grand County. As shown in *Exhibit 3*, respondents’ perceptions of the availability and quality of various services tended to go hand in hand – indicating that the main issue with having quality health care is simply having sufficient capacity to handle issues that arise.

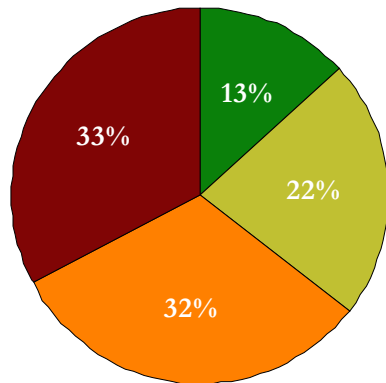
Respondents generally seemed to feel that emergency care and routine care were both sufficient in Grand County. However, they rated the availability and quality of pediatric care services, mental health services, treatment programs for drugs/alcohol abuse, alternative health care options, and low-cost health care options as being sub-par.

Among these, low-cost health care options were clearly the area that respondents seemed to feel could most be improved. Interestingly, this perception was similar among all of the subpopulations examined for the survey, though younger respondents and those with kids gave somewhat lower ratings than their counterparts.

Exhibit 4

Awareness of the Affordable Care Act

How much would you say you know about the Affordable Care Act passed by the federal government in 2010?



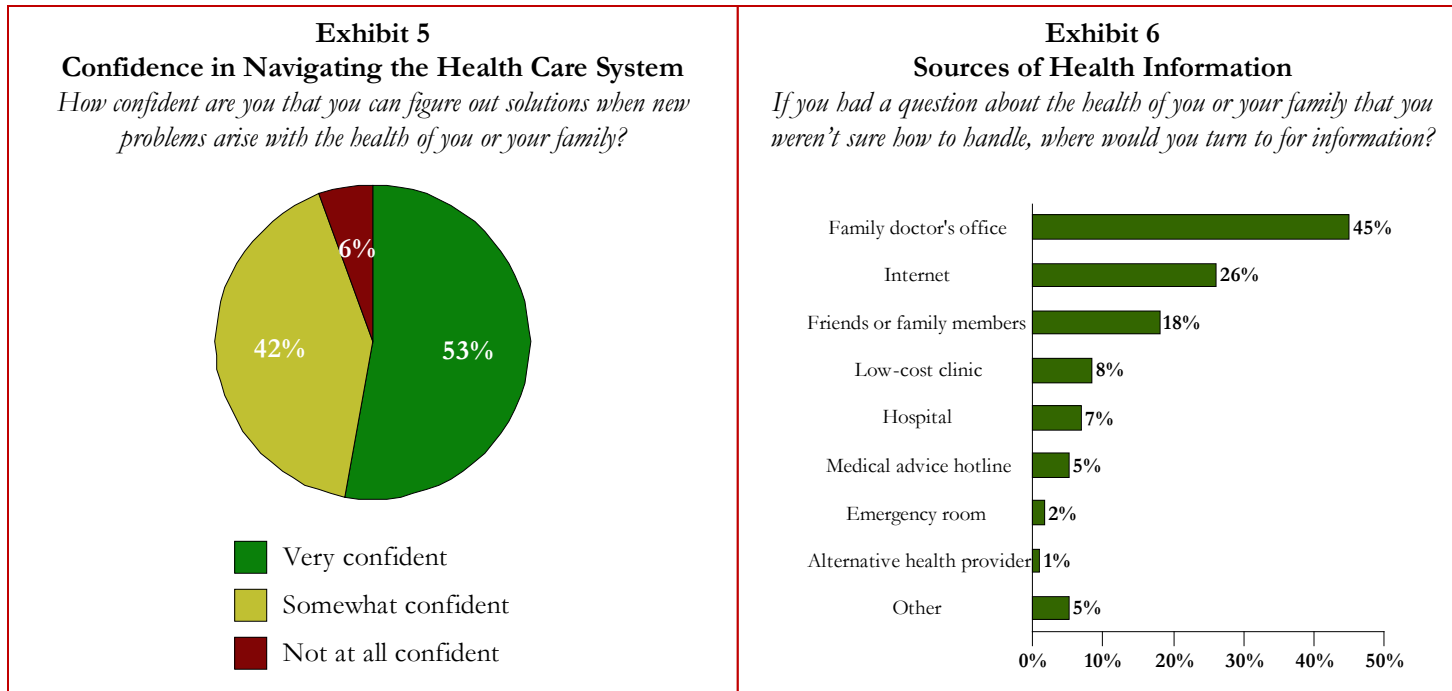
■ A lot ■ A little
■ Some ■ None

AWARENESS OF THE AFFORDABLE CARE ACT IS MIXED

There is a small portion (13 percent) of the population that knows “a lot” about the Affordable Care Act. However, the majority of the county’s population has limited knowledge about the Act. In fact, one-third of respondents said that they knew nothing about it, and another one-third said that they knew only a little about it.

Among the various subpopulations examined, very few differences were observed. However, respondents with higher income levels tended to know more about the Act than those with lower income levels. No significant differences were observed among any of the other groups examined.

ACCESS TO HEALTHCARE



CONFIDENCE IN FINDING HEALTH CARE SOLUTIONS IS HIGH, BUT MIXED

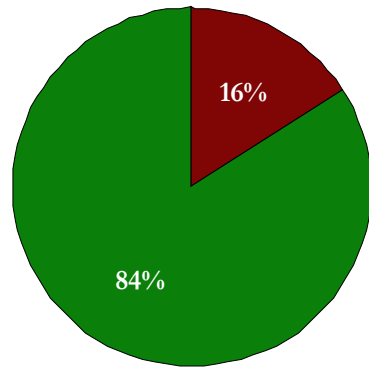
A vast majority of respondents (94 percent) said that they were at least “somewhat confident” that they could figure out solutions to their health care problems, but it is interesting to note that only half (53 percent) said that they were “very confident.” Confidence was generally higher among older respondents and those with higher household incomes.

When asked where they would turn to for information about a new health care issue, the most common response (45 percent) was, not surprisingly, a family doctor’s office. In addition, many would turn to other healthcare providers, such as low-cost clinics (8 percent), the hospital (7 percent), a medical advice hotline (5 percent), an emergency room (2 percent), or an alternative health provider (1 percent). On the other hand, roughly two in five respondents said that they would investigate their issue on their own by searching the internet about their issue or asking for the advice of friends or family members.

Exhibit 7

Transportation Barriers to Health Care

Is transportation an obstacle to getting health care for you or your family?



■ Yes ■ No

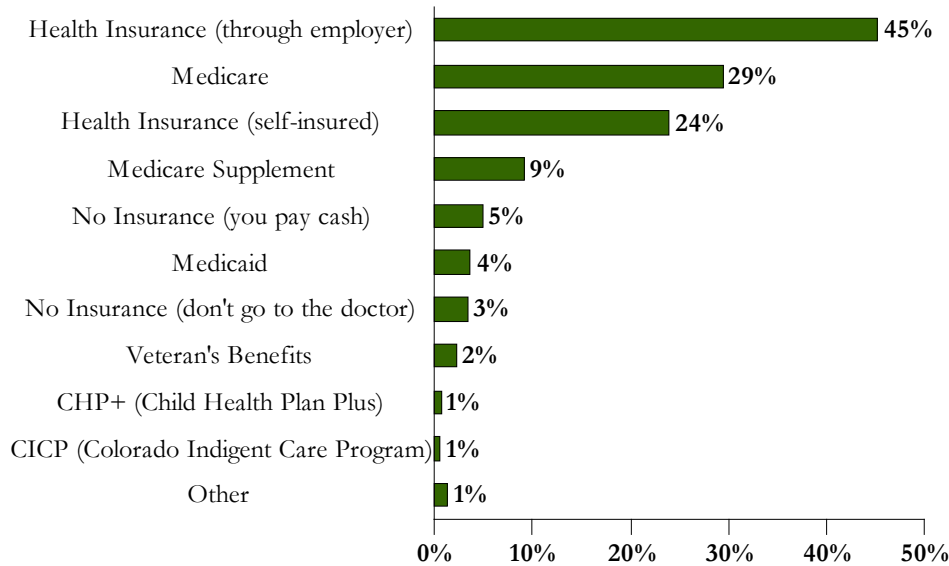
TRANSPORTATION IS AN ISSUE FOR A NICHE GROUP IN THE POPULATION

Overall, a majority of respondents (84 percent) said that transportation is not an obstacle to getting health care. However, roughly one in six respondents said that it *is* an issue.

Interestingly, transportation was an issue for a similar portion of respondents across nearly all of the demographic groups examined. It is important to note, however, that respondents from the Kremmling area were roughly twice as likely to say that transportation was an obstacle for them compared to respondents from other areas of Grand County.

Exhibit 8
Types of Insurance

What types of health insurance, if any, does each of your family members have?



ROUGHLY ONE IN TEN SURVEY RESPONDENTS ARE UNINSURED

Not surprisingly, the most common form of health insurance held by survey respondents was through an employer (45 percent). In addition, one in four respondents were self-insured, and many Medicare (29 percent) or Medicare Supplement (9 percent) insurance benefits.

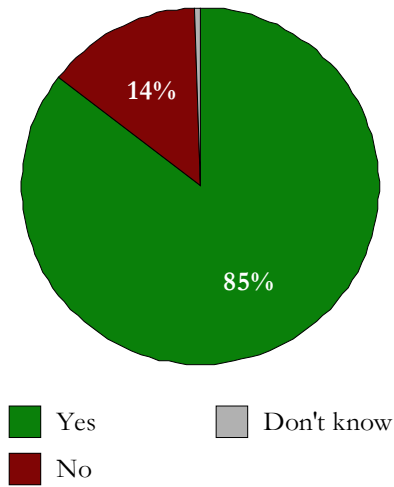
A total of 8 percent of respondents to the survey said that they had no insurance. Of this 8 percent, 5 percent said that they pay cash for health care, and 3 percent said that they simply don't go to the doctor.

Among those without insurance, most simply said that they can't afford it, though a small percentage also said that their employer doesn't offer it for all employees. Similarly, a small percentage said that they are not working right now and, therefore, don't have an employer's insurance.

Finally, among those without insurance, respondents universally said that they would go to a Community Care Clinic if it were available. Combined with the fact that low-cost care options was one of the most significant areas for improvement identified previously (see *Exhibit 3*), it would seem that a Community Care Clinic would be very well-received in Grand County if feasible.

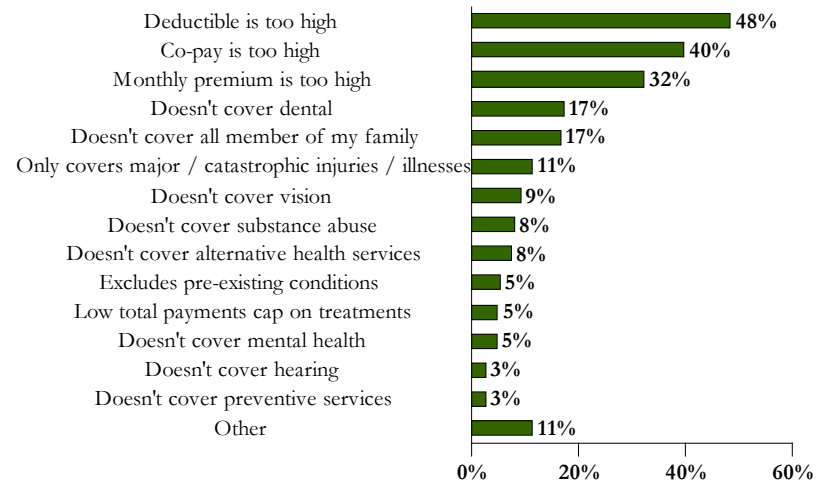
It should be noted that this percentage of uninsured residents is significantly lower than other estimates of the percentage of uninsured in Grand County (which generally range from 17-21 percent). This is likely due to the fact that those who are uninsured are less likely to have a reliable telephone number. In addition, the percentage of non-English-speaking residents who are uninsured is considerably higher than that of English speakers, so it is likely that the subsequent survey of Spanish speakers will reveal a much higher percentage of uninsured individuals.

Exhibit 9
Adequacy of Insurance
Is your health insurance adequate for your family's needs?



Note: This question was only asked to respondents who have some form of health insurance (n=258).

Exhibit 10
Reasons for Insurance Inadequacy
What is inadequate about your health insurance?



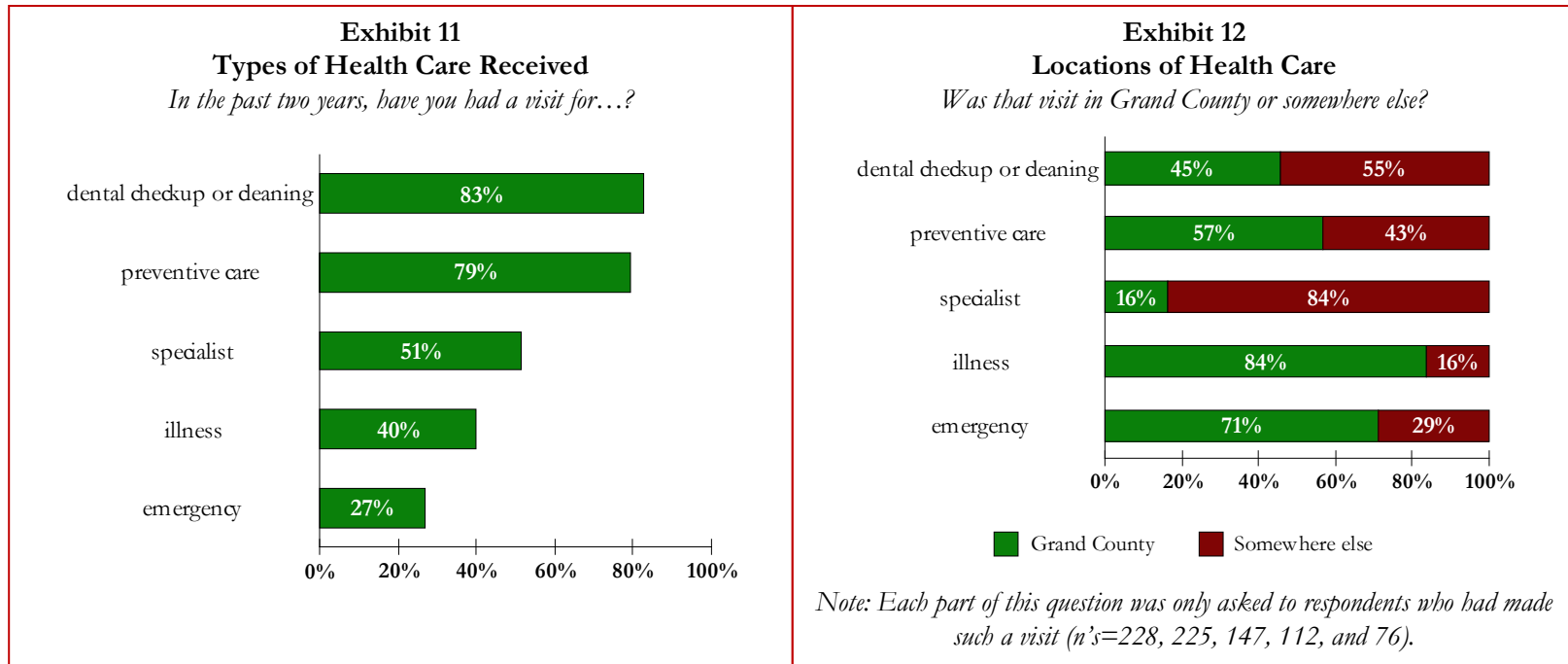
Note: This question was only asked to respondents who felt that their insurance was not adequate for their needs (n=34).

MOST RESPONDENTS FELT THAT THEIR HEALTH INSURANCE COVERAGE IS SUFFICIENT

Roughly seven in eight survey respondents (85 percent) said that their health insurance was adequate for their family's needs, but 14 percent said that it was not. Among those who felt that their insurance was *not* adequate, the most common complaints were high deductibles, high co-pays, and high monthly premiums.

Aside from cost-related issues, some respondents also said that their insurance was inadequate due to coverage issues, such as a lack of coverage for specific services (e.g., dental, vision, substance abuse, etc.) or a lack of coverage for family members.

HEALTHCARE USAGE



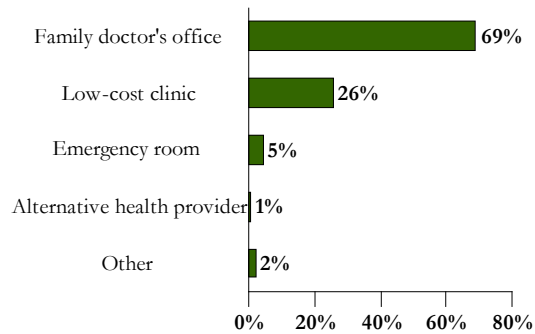
RESIDENTS LEAVE THE COUNTY FOR A VARIETY OF HEALTH CARE NEEDS

A majority of survey respondents (83 percent) had visited a dentist in the past two years, and a surprisingly high percentage of respondents (79 percent) said that they had visited a doctor for preventive care. Roughly half of respondents had visited a specialist, 40 percent had had a doctor visit due to illness, and one-fourth had had an emergency visit.

When it comes to the location of that care, a significant portion of respondents said that they went outside of Grand County to obtain care for all of the areas addressed in the survey. Respondents were most likely to stay in Grand County for illnesses and emergencies, moderately likely to stay in Grand County for preventive care and dental checkups, and least likely to stay in Grand County for specialist care. It is interesting to note that respondents from the Kremmling area were the least likely of the four geographic areas to stay in Grand County for dental care, but the most likely to stay in Grand County for specialist care.

Exhibit 13
Types of Facilities Visited for Illness

What type of facility did you go to for that visit?



Note: This question was only asked to respondents who had visited a healthcare facility for an illness (n=112).

LOW-COST CLINICS ARE A KEY COMPONENT OF THE HEALTH CARE LANDSCAPE

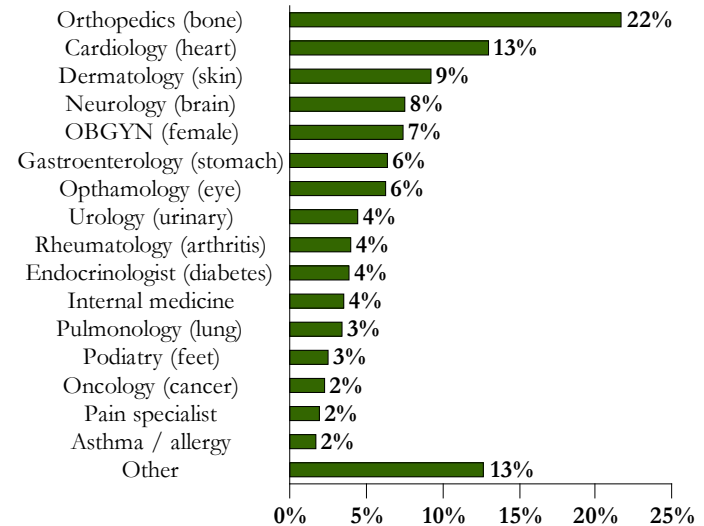
Among respondents who had visited a health care provider for an illness in the past two years, family doctor's offices were not surprisingly the most common type of facility visited. However, it is interesting to note that one-fourth of respondents had visited a low-cost clinic for care, indicating that such clinics are a vital component to obtaining care in Grand County. Furthermore, it is interesting to note that men were much more likely than women to visit a low-cost clinic. There are many possible explanations for this trend, but this could be due to more seasonal/transient workers being male, or even a male reluctance to visit a doctor's office for an illness in the first place.

ORTHOPEDECS AND CARDIOLOGY ARE BOTH IN HIGH DEMAND

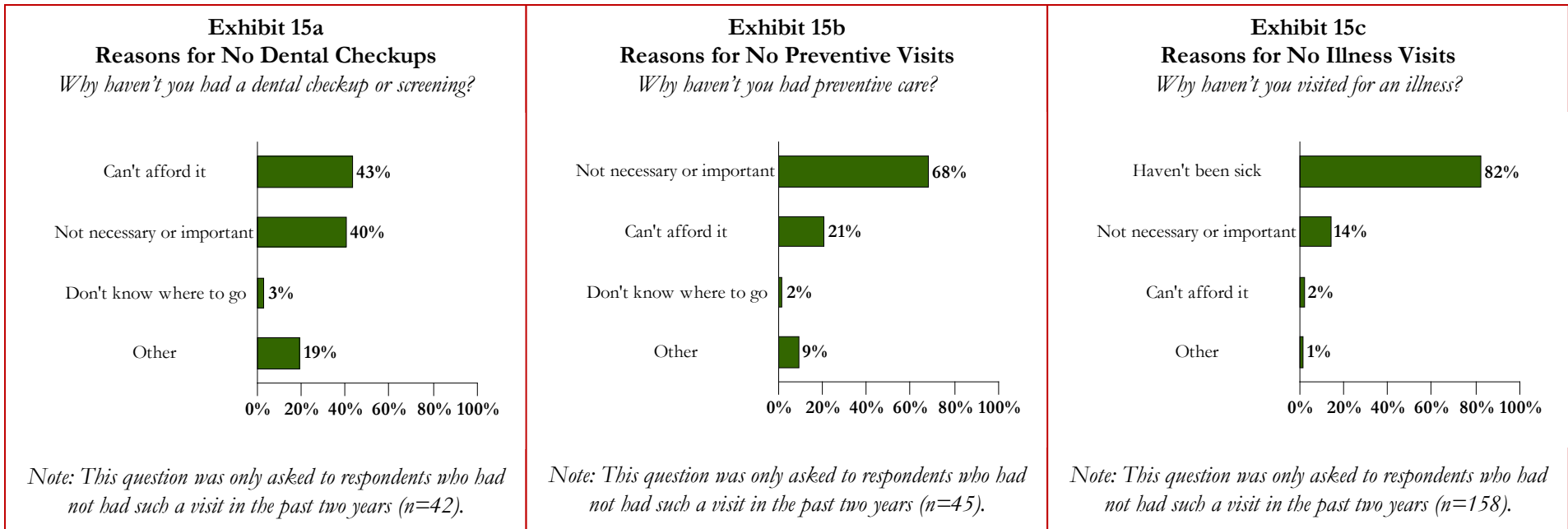
Survey respondents had been to a very wide variety of types of specialists in the past few years. However, the most common types of specialists seen by respondents were orthopedics (22 percent) and cardiology (13 percent). In addition, dermatology, neurology, OBGYN specialists were all fairly commonly visited by Grand County residents.

Exhibit 14
Types of Specialists Visited

What kind of specialist did you visit?



Note: This question was only asked to respondents who had visited a specialist (n=147).



EXPENSE IS A COMMON REASON FOR NOT OBTAINING DENTAL CARE AND PREVENTIVE CARE

Only roughly one in five respondents said that they had not had a dental checkup or general health checkup in the past two years, indicating that a majority of the population understands that it is important to receive such care. Among those who have not had a dental checkup, respondents were equally likely to feel that they either couldn't afford it or that it simply wasn't necessary or important.

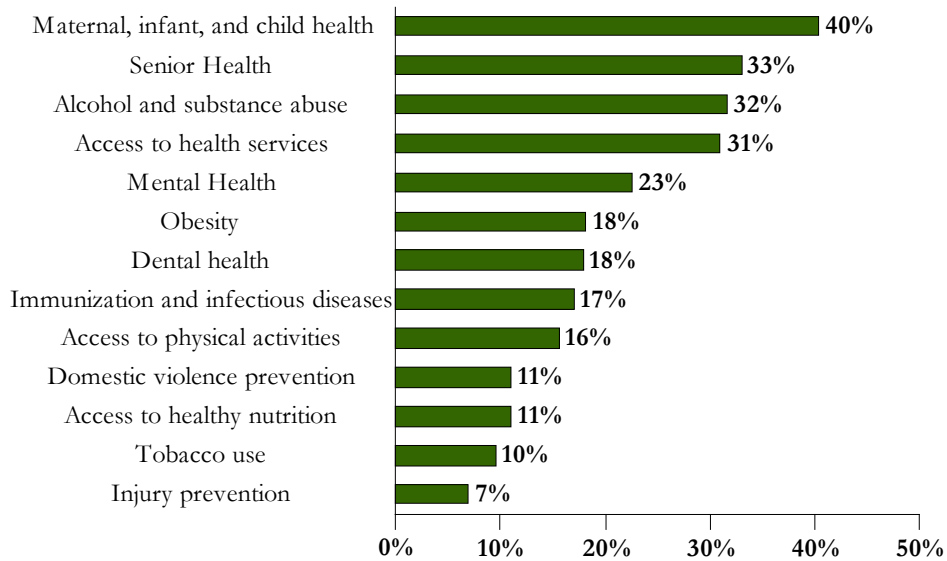
With regard to general health checkups, however, the most common reason given by far was simply that they didn't feel that it was necessary – cited by two-thirds of respondents. Cost was an issue for roughly one in five respondents, but was not as significant of an issue as was seen with regard to dental checkups.

Finally, a majority of those who had not visited a doctor for an illness simply said that they haven't been sick. Even so, a small portion said that they didn't feel that it was important to go to the doctor for an illness, and a handful of respondents said that they didn't go because they couldn't afford it.

HEALTHCARE PRIORITIES

Exhibit 16
Top Three Healthcare Priorities

Please tell me which of the areas you think should be the top 3 funding priority areas for Grand County to improve in the next five years.



PEDIATRICS, SENIOR HEALTH, MENTAL HEALTH, AND ACCESS ARE ALL HIGH PRIORITIES FOR THE PUBLIC

When respondents were asked to choose their Top 3 health priorities for Grand County in the coming years, the most commonly-selected area for improvement was maternal, infant, and child health (40 percent). This was an especially high priority for individuals with children, but was still a top priority even for those who did not.

In addition, roughly one-third of respondents felt that senior health, alcohol and substance abuse, and access to health services should be top priorities as well. Senior health and alcohol/substance abuse were similar priorities across all of the demographic groups examined, while access to health services was a considerably lower priority for those in the Granby area than in the other areas of the county.

APPENDIX A: DETAILED ANALYSIS TABLES

OVERVIEW

The following pages contain detailed analysis tables for each of the questions asked on the survey. For each question, tables show the overall results of the survey, and these results are broken down by three categories:

→ **Area of Grand County**

- ⇒ 1 = Winter Park/Fraser/Tabernash
- ⇒ 2 = Granby/Hot Sulpur Springs
- ⇒ 3 = Grand Lake
- ⇒ 4 = Kremmling/Parshall

→ **Gender**

- ⇒ Male
- ⇒ Female

→ **Age**

- ⇒ Less than 65
- ⇒ 65 or older

→ **Kids in household?**

- ⇒ Yes
- ⇒ No

→ **Annual household income**

- ⇒ Less than \$75,000
- ⇒ \$75,000 or more

These analyses are useful in not only presenting the tabulations of the results, but also drawing comparisons about how different groups assess the health care system in Grand County.

INTERPRETATION

- In each table, the row heading contains all of the answers given by respondents to the question. The column heading contains each of the various subpopulations being examined (e.g. age, gender).. Therefore, the distribution of answers to each question is shown in each vertical column.
- Each analysis cell contains the weighted percentage of respondents who gave each answer.

SECTION 1: FILTER QUESTIONS/BACKGROUND

1. AS A FIRST QUESTION, ARE YOU 18 YEARS OLD OR OLDER?

	Total	Area				Gender		Age		Kids?		Income	
		1	2	3	4	Male	Female	<65	65+	Yes	No	<\$75k	\$75k+
<i>Base</i>													
<i>Unweighted</i>	270	80	86	48	47	113	157	156	109	46	224	140	72
<i>Weighted</i>	271	84	84	43	50	149	122	178	87	55	216	142	77
Are you 18 years old or older?													
Yes	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
No	-	-	-	-	-	-	-	-	-	-	-	-	-

2. WHICH OF THE FOLLOWING BEST DESCRIBES YOU?

	Total	Area				Gender		Age		Kids?		Income	
		1	2	3	4	Male	Female	<65	65+	Yes	No	<\$75k	\$75k+
<i>Base</i>													
<i>Unweighted</i>	270	80	86	48	47	113	157	156	109	46	224	140	72
<i>Weighted</i>	271	84	84	43	50	149	122	178	87	55	216	142	77
Which of the following best describes you?													
Full time Grand County resident	88%	95%	94%	70%	90%	87%	90%	91%	83%	100%	85%	92%	82%
Seasonal Grand County resident	9%	3%	6%	22%	7%	11%	7%	8%	13%	-	12%	7%	13%
Second home owner in Grand County- not a full time resident	2%	1%	1%	7%	2%	1%	3%	1%	4%	-	3%	0%	5%
Other resident	0%	-	-	-	2%	-	1%	1%	-	-	0%	1%	-
I live outside of Grand County	-	-	-	-	-	-	-	-	-	-	-	-	-

SECTION 2: HEALTH CARE ASPECTS

3. HOW WOULD YOU RATE YOUR QUALITY OF LIFE IN GRAND COUNTY?

	Total	Area				Gender		Age		Kids?		Income	
		1	2	3	4	Male	Female	<65	65+	Yes	No	<\$75k	\$75k+
Base													
Unweighted	270	80	86	48	47	113	157	156	109	46	224	140	72
Weighted	271	84	84	43	50	149	122	178	87	55	216	142	77
How would you rate your quality of life in Grand County?													
Very Good	58%	65%	48%	68%	49%	59%	56%	46%	80%	27%	65%	50%	67%
Good	35%	31%	45%	21%	40%	33%	37%	45%	16%	65%	27%	39%	31%
Fair	6%	2%	7%	7%	8%	5%	7%	7%	4%	5%	6%	8%	1%
Bad	1%	-	-	-	3%	1%	-	1%	-	3%	-	1%	-
Very Bad	1%	2%	-	3%	-	2%	-	1%	-	-	1%	1%	-
Don't Know	-	-	-	-	-	-	-	-	-	-	-	-	-

4. HOW WOULD YOU RATE THE QUALITY OF HOUSING OPTIONS IN GRAND COUNTY IN TERMS OF HEALTH CONCERNS SUCH AS MOLD, BEDBUGS, AND GENERAL SAFETY?

	Total	Area				Gender		Age		Kids?		Income	
		1	2	3	4	Male	Female	<65	65+	Yes	No	<\$75k	\$75k+
Base													
Unweighted	270	80	86	48	47	113	157	156	109	46	224	140	72
Weighted	271	84	84	43	50	149	122	178	87	55	216	142	77
How would you rate the quality of housing options in Grand County?													
Very Good	35%	45%	24%	29%	37%	34%	36%	31%	42%	24%	37%	33%	36%
Good	41%	38%	52%	33%	39%	43%	39%	46%	32%	51%	39%	43%	48%
Fair	11%	10%	8%	17%	12%	12%	10%	15%	4%	17%	9%	15%	5%
Bad	1%	-	1%	-	1%	-	1%	0%	1%	1%	0%	1%	-
Very Bad	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't Know	13%	8%	15%	22%	11%	11%	14%	8%	22%	7%	14%	8%	12%

5. COMPARED TO OTHER COMMUNITIES YOU'RE FAMILIAR WITH, HOW WOULD YOU RATE THE FOLLOWING ASPECTS OF HEALTH CARE IN GRAND COUNTY?

Availability of...

	Total	Area				Gender		Age		Kids?		Income	
		1	2	3	4	Male	Female	<65	65+	Yes	No	<\$75k	\$75k+
Base													
Unweighted	270	80	86	48	47	113	157	156	109	46	224	140	72
Weighted	271	84	84	43	50	149	122	178	87	55	216	142	77
alternative health care options													
Excellent	9%	10%	10%	6%	7%	12%	6%	7%	12%	3%	11%	11%	6%
Adequate	34%	29%	35%	41%	39%	33%	36%	30%	43%	27%	36%	35%	37%
Poor	32%	34%	33%	20%	32%	30%	33%	40%	13%	50%	27%	32%	30%
Don't Know	25%	27%	22%	32%	23%	25%	25%	22%	32%	21%	26%	22%	27%

	Total	Area				Gender		Age		Kids?		Income	
		1	2	3	4	Male	Female	<65	65+	Yes	No	<\$75k	\$75k+
Base													
Unweighted	270	80	86	48	47	113	157	156	109	46	224	140	72
Weighted	271	84	84	43	50	149	122	178	87	55	216	142	77
dental care services													
Excellent	23%	29%	26%	26%	9%	23%	24%	19%	30%	19%	24%	23%	21%
Adequate	44%	43%	46%	41%	50%	44%	45%	44%	45%	50%	43%	38%	58%
Poor	25%	22%	23%	23%	36%	27%	22%	32%	13%	31%	23%	35%	15%
Don't Know	7%	6%	6%	10%	5%	6%	9%	5%	12%	-	9%	4%	6%

	Total	Area				Gender		Age		Kids?		Income	
		1	2	3	4	Male	Female	<65	65+	Yes	No	<\$75k	\$75k+
Base													
<i>Unweighted</i>	270	80	86	48	47	113	157	156	109	46	224	140	72
<i>Weighted</i>	271	84	84	43	50	149	122	178	87	55	216	142	77
health care options for routine illness/ medical conditions													
Excellent	28%	35%	21%	39%	21%	27%	29%	24%	39%	16%	31%	28%	31%
Adequate	54%	50%	58%	41%	61%	56%	51%	56%	49%	56%	53%	53%	56%
Poor	11%	9%	13%	16%	11%	10%	14%	13%	6%	21%	9%	11%	9%
Don't Know	6%	7%	8%	4%	7%	7%	6%	7%	6%	7%	6%	8%	3%

	Total	Area				Gender		Age		Kids?		Income	
		1	2	3	4	Male	Female	<65	65+	Yes	No	<\$75k	\$75k+
Base													
<i>Unweighted</i>	270	80	86	48	47	113	157	156	109	46	224	140	72
<i>Weighted</i>	271	84	84	43	50	149	122	178	87	55	216	142	77
information about health and wellness													
Excellent	19%	24%	14%	29%	11%	16%	23%	15%	27%	12%	21%	18%	18%
Adequate	59%	60%	67%	40%	69%	63%	56%	64%	52%	70%	57%	57%	66%
Poor	12%	7%	11%	20%	13%	13%	12%	14%	6%	10%	13%	15%	9%
Don't Know	9%	9%	8%	11%	7%	9%	10%	7%	14%	8%	9%	10%	7%

	Total	Area				Gender		Age		Kids?		Income	
		1	2	3	4	Male	Female	<65	65+	Yes	No	<\$75k	\$75k+
Base													
<i>Unweighted</i>	270	80	86	48	47	113	157	156	109	46	224	140	72
<i>Weighted</i>	271	84	84	43	50	149	122	178	87	55	216	142	77
low-cost health care options													
Excellent	6%	4%	7%	5%	7%	7%	6%	2%	15%	-	8%	7%	3%
Adequate	32%	36%	33%	30%	32%	33%	30%	34%	29%	39%	30%	29%	44%
Poor	34%	32%	35%	30%	35%	32%	36%	41%	17%	50%	29%	37%	30%
Don't Know	28%	28%	25%	35%	26%	28%	28%	23%	40%	10%	33%	26%	22%

	Total	Area				Gender		Age		Kids?		Income	
		1	2	3	4	Male	Female	<65	65+	Yes	No	<\$75k	\$75k+
Base													
<i>Unweighted</i>	270	80	86	48	47	113	157	156	109	46	224	140	72
<i>Weighted</i>	271	84	84	43	50	149	122	178	87	55	216	142	77
pediatric care services													
Excellent	5%	9%	5%	2%	4%	4%	8%	7%	4%	6%	5%	5%	5%
Adequate	32%	37%	29%	26%	31%	31%	34%	37%	22%	42%	30%	38%	34%
Poor	18%	14%	18%	18%	28%	21%	14%	22%	10%	33%	14%	16%	24%
Don't Know	44%	40%	48%	55%	37%	45%	44%	35%	64%	19%	51%	41%	36%

	Total	Area				Gender		Age		Kids?		Income	
		1	2	3	4	Male	Female	<65	65+	Yes	No	<\$75k	\$75k+
Base													
<i>Unweighted</i>	270	80	86	48	47	113	157	156	109	46	224	140	72
<i>Weighted</i>	271	84	84	43	50	149	122	178	87	55	216	142	77
preventive health care services													
Excellent	16%	23%	13%	19%	7%	15%	16%	11%	24%	7%	18%	16%	15%
Adequate	51%	50%	54%	42%	62%	53%	50%	54%	43%	53%	51%	50%	53%
Poor	18%	18%	17%	15%	19%	17%	19%	23%	9%	27%	16%	22%	17%
Don't Know	15%	9%	17%	24%	12%	15%	15%	11%	24%	13%	16%	11%	15%

	Total	Area				Gender		Age		Kids?		Income	
		1	2	3	4	Male	Female	<65	65+	Yes	No	<\$75k	\$75k+
<i>Base</i>													
<i>Unweighted</i>	270	80	86	48	47	113	157	156	109	46	224	140	72
<i>Weighted</i>	271	84	84	43	50	149	122	178	87	55	216	142	77
mental health services													
Excellent	4%	5%	4%	2%	5%	3%	5%	4%	4%	1%	4%	4%	2%
Adequate	33%	37%	34%	20%	33%	38%	26%	36%	27%	35%	32%	33%	43%
Poor	20%	19%	29%	11%	14%	16%	24%	23%	12%	29%	17%	23%	10%
Don't Know	44%	39%	33%	67%	48%	43%	45%	37%	57%	34%	46%	40%	45%

	Total	Area				Gender		Age		Kids?		Income	
		1	2	3	4	Male	Female	<65	65+	Yes	No	<\$75k	\$75k+
<i>Base</i>													
<i>Unweighted</i>	270	80	86	48	47	113	157	156	109	46	224	140	72
<i>Weighted</i>	271	84	84	43	50	149	122	178	87	55	216	142	77
treatment programs for drugs/alcohol abuse													
Excellent	3%	1%	4%	5%	3%	3%	3%	4%	1%	1%	4%	4%	1%
Adequate	26%	29%	26%	18%	29%	37%	13%	30%	19%	38%	24%	27%	30%
Poor	21%	17%	27%	12%	23%	16%	26%	26%	10%	21%	21%	23%	16%
Don't Know	50%	53%	43%	64%	44%	44%	57%	40%	71%	40%	52%	46%	53%

	Total	Area				Gender		Age		Kids?		Income	
		1	2	3	4	Male	Female	<65	65+	Yes	No	<\$75k	\$75k+
<i>Base</i>													
<i>Unweighted</i>	270	80	86	48	47	113	157	156	109	46	224	140	72
<i>Weighted</i>	271	84	84	43	50	149	122	178	87	55	216	142	77
emergency care													
Excellent	37%	35%	36%	54%	30%	39%	34%	29%	53%	17%	42%	33%	38%
Adequate	51%	56%	51%	35%	53%	50%	53%	59%	36%	68%	47%	53%	51%
Poor	9%	7%	7%	10%	14%	9%	8%	10%	5%	9%	8%	9%	10%
Don't Know	3%	2%	6%	2%	3%	2%	5%	2%	6%	7%	2%	4%	1%

Quality of...

	Total	Area				Gender		Age		Kids?		Income	
		1	2	3	4	Male	Female	<65	65+	Yes	No	<\$75k	\$75k+
Base													
<i>Unweighted</i>	270	80	86	48	47	113	157	156	109	46	224	140	72
<i>Weighted</i>	271	84	84	43	50	149	122	178	87	55	216	142	77
alternative health care options													
Excellent	7%	11%	5%	4%	5%	8%	6%	7%	8%	-	9%	9%	3%
Adequate	40%	36%	49%	36%	33%	39%	40%	38%	44%	40%	39%	34%	53%
Poor	22%	21%	21%	16%	31%	22%	22%	28%	7%	35%	19%	26%	14%
Don't Know	31%	31%	25%	44%	31%	31%	32%	27%	41%	24%	33%	30%	30%

	Total	Area				Gender		Age		Kids?		Income	
		1	2	3	4	Male	Female	<65	65+	Yes	No	<\$75k	\$75k+
Base													
<i>Unweighted</i>	270	80	86	48	47	113	157	156	109	46	224	140	72
<i>Weighted</i>	271	84	84	43	50	149	122	178	87	55	216	142	77
dental care services													
Excellent	25%	31%	29%	26%	10%	26%	23%	22%	29%	20%	26%	25%	25%
Adequate	44%	47%	40%	37%	55%	44%	44%	46%	40%	51%	42%	42%	52%
Poor	18%	9%	20%	20%	26%	18%	17%	22%	10%	21%	17%	25%	8%
Don't Know	13%	13%	11%	17%	9%	11%	16%	10%	21%	8%	15%	8%	15%

	Total	Area				Gender		Age		Kids?		Income	
		1	2	3	4	Male	Female	<65	65+	Yes	No	<\$75k	\$75k+
<i>Base</i>													
<i>Unweighted</i>	270	80	86	48	47	113	157	156	109	46	224	140	72
<i>Weighted</i>	271	84	84	43	50	149	122	178	87	55	216	142	77
health care options for routine illness/ medical conditions													
Excellent	26%	31%	22%	42%	17%	24%	29%	20%	41%	13%	30%	26%	24%
Adequate	56%	57%	60%	37%	61%	58%	53%	60%	47%	66%	53%	53%	67%
Poor	10%	4%	15%	14%	11%	11%	9%	12%	3%	18%	8%	13%	2%
Don't Know	8%	9%	4%	7%	12%	7%	10%	8%	9%	3%	9%	8%	7%

	Total	Area				Gender		Age		Kids?		Income	
		1	2	3	4	Male	Female	<65	65+	Yes	No	<\$75k	\$75k+
<i>Base</i>													
<i>Unweighted</i>	270	80	86	48	47	113	157	156	109	46	224	140	72
<i>Weighted</i>	271	84	84	43	50	149	122	178	87	55	216	142	77
information about health and wellness													
Excellent	16%	20%	16%	15%	9%	14%	19%	15%	18%	14%	17%	17%	16%
Adequate	55%	53%	66%	44%	57%	55%	56%	54%	59%	62%	54%	50%	58%
Poor	16%	16%	8%	22%	23%	19%	13%	20%	7%	16%	16%	20%	15%
Don't Know	12%	11%	9%	18%	12%	12%	12%	11%	15%	8%	13%	12%	11%

	Total	Area				Gender		Age		Kids?		Income	
		1	2	3	4	Male	Female	<65	65+	Yes	No	<\$75k	\$75k+
Base													
<i>Unweighted</i>	270	80	86	48	47	113	157	156	109	46	224	140	72
<i>Weighted</i>	271	84	84	43	50	149	122	178	87	55	216	142	77
low-cost health care options													
Excellent	6%	9%	2%	5%	10%	6%	6%	4%	10%	1%	7%	7%	2%
Adequate	30%	27%	28%	30%	33%	31%	28%	32%	24%	37%	28%	28%	40%
Poor	30%	27%	39%	23%	33%	29%	31%	36%	17%	39%	28%	33%	25%
Don't Know	34%	37%	31%	42%	24%	34%	35%	28%	49%	23%	37%	32%	33%

	Total	Area				Gender		Age		Kids?		Income	
		1	2	3	4	Male	Female	<65	65+	Yes	No	<\$75k	\$75k+
Base													
<i>Unweighted</i>	270	80	86	48	47	113	157	156	109	46	224	140	72
<i>Weighted</i>	271	84	84	43	50	149	122	178	87	55	216	142	77
pediatric care services													
Excellent	8%	12%	11%	2%	2%	5%	11%	10%	4%	15%	6%	8%	9%
Adequate	32%	28%	33%	26%	38%	33%	30%	37%	22%	52%	27%	35%	36%
Poor	12%	17%	7%	13%	16%	13%	11%	15%	6%	14%	12%	11%	16%
Don't Know	48%	44%	50%	60%	44%	49%	48%	39%	69%	19%	56%	46%	39%

	Total	Area				Gender		Age		Kids?		Income	
		1	2	3	4	Male	Female	<65	65+	Yes	No	<\$75k	\$75k+
Base													
<i>Unweighted</i>	270	80	86	48	47	113	157	156	109	46	224	140	72
<i>Weighted</i>	271	84	84	43	50	149	122	178	87	55	216	142	77
preventive health care services													
Excellent	15%	18%	15%	20%	9%	10%	22%	13%	19%	8%	17%	16%	12%
Adequate	49%	50%	48%	43%	58%	56%	42%	52%	44%	58%	47%	45%	60%
Poor	15%	14%	15%	14%	18%	15%	15%	18%	6%	14%	15%	19%	9%
Don't Know	20%	18%	22%	23%	15%	20%	21%	16%	31%	20%	21%	20%	19%

	Total	Area				Gender		Age		Kids?		Income	
		1	2	3	4	Male	Female	<65	65+	Yes	No	<\$75k	\$75k+
Base													
<i>Unweighted</i>	270	80	86	48	47	113	157	156	109	46	224	140	72
<i>Weighted</i>	271	84	84	43	50	149	122	178	87	55	216	142	77
mental health services													
Excellent	4%	5%	3%	3%	3%	3%	4%	3%	5%	1%	4%	3%	4%
Adequate	25%	21%	35%	13%	22%	28%	21%	27%	23%	28%	24%	31%	23%
Poor	19%	20%	20%	18%	21%	18%	21%	22%	12%	22%	19%	22%	13%
Don't Know	52%	55%	43%	65%	54%	51%	54%	48%	61%	48%	53%	44%	60%

	Total	Area				Gender		Age		Kids?		Income	
		1	2	3	4	Male	Female	<65	65+	Yes	No	<\$75k	\$75k+
Base													
<i>Unweighted</i>	270	80	86	48	47	113	157	156	109	46	224	140	72
<i>Weighted</i>	271	84	84	43	50	149	122	178	87	55	216	142	77
treatment programs for drugs/alcohol abuse													
Excellent	3%	2%	4%	4%	5%	5%	1%	4%	3%	6%	3%	4%	4%
Adequate	23%	19%	32%	10%	21%	25%	19%	25%	17%	29%	21%	24%	23%
Poor	19%	20%	17%	14%	26%	19%	19%	23%	11%	19%	19%	21%	16%
Don't Know	55%	59%	46%	72%	48%	51%	60%	49%	68%	46%	57%	51%	57%

	Total	Area				Gender		Age		Kids?		Income	
		1	2	3	4	Male	Female	<65	65+	Yes	No	<\$75k	\$75k+
Base													
<i>Unweighted</i>	270	80	86	48	47	113	157	156	109	46	224	140	72
<i>Weighted</i>	271	84	84	43	50	149	122	178	87	55	216	142	77
emergency care													
Excellent	39%	33%	45%	45%	26%	40%	36%	34%	49%	29%	41%	37%	41%
Adequate	47%	54%	42%	39%	52%	44%	50%	50%	40%	61%	43%	47%	50%
Poor	9%	5%	8%	9%	17%	10%	7%	10%	4%	5%	9%	10%	7%
Don't Know	6%	8%	5%	6%	5%	5%	7%	5%	6%	5%	6%	6%	3%

SECTION 3: HEALTHCARE ACCESS

6. HOW CONFIDENT ARE YOU THAT YOU CAN FIGURE OUT SOLUTIONS WHEN NEW PROBLEMS ARISE WITH THE HEALTH OF YOU OR YOUR FAMILY?

	Total	Area				Gender		Age		Kids?		Income	
		1	2	3	4	Male	Female	<65	65+	Yes	No	<\$75k	\$75k+
Base													
<i>Unweighted</i>	270	80	86	48	47	113	157	156	109	46	224	140	72
<i>Weighted</i>	271	84	84	43	50	149	122	178	87	55	216	142	77
How confident are you that you can figure out solutions w...													
Very confident	53%	64%	48%	59%	38%	50%	56%	50%	61%	43%	55%	45%	58%
Somewhat confident	42%	33%	47%	39%	50%	44%	39%	42%	39%	49%	40%	49%	38%
Not at all confident	6%	3%	5%	2%	12%	6%	5%	8%	1%	8%	5%	7%	3%

7. IF YOU HAD A QUESTION ABOUT THE HEALTH OF YOU OR YOUR FAMILY THAT YOU WEREN'T SURE HOW TO HANDLE, WHERE WOULD YOU TURN TO FOR INFORMATION?

	Total	Area				Gender		Age		Kids?		Income	
		1	2	3	4	Male	Female	<65	65+	Yes	No	<\$75k	\$75k+
Base													
<i>Unweighted</i>	270	80	86	48	47	113	157	156	109	46	224	140	72
<i>Weighted</i>	271	84	84	43	50	149	122	178	87	55	216	142	77
If you had a question about the health of you or your fam...													
Internet	26%	24%	23%	20%	34%	23%	30%	34%	11%	36%	24%	26%	32%
Friends or family members	18%	20%	17%	22%	17%	16%	21%	21%	14%	10%	20%	20%	17%
Low-cost clinic	8%	8%	6%	3%	19%	8%	9%	8%	8%	8%	8%	9%	4%
Family doctor's office	45%	51%	53%	45%	23%	47%	42%	39%	58%	46%	45%	41%	44%
Emergency room	2%	-	2%	3%	3%	2%	1%	2%	1%	-	2%	-	4%
Hospital	7%	1%	10%	9%	9%	6%	8%	5%	11%	9%	6%	7%	6%
Alternative health provider	1%	-	3%	-	-	1%	1%	2%	-	-	1%	2%	-
Medical advice hotline	5%	5%	6%	7%	3%	7%	3%	4%	6%	2%	6%	3%	8%
Other	5%	6%	1%	7%	10%	4%	7%	5%	5%	6%	5%	5%	8%

Other:

- > County resources
- > Grand County Council for the Aging.
- > I would go to Grand County, the next county over.
- > I don't know at all.
- > I live in senior housing and don't know that I can answer properly.
- > I would call 911.
- > I would most likely contact my insurance company to see if they had any additional information for me to start my search.
- > I would read up on the topic.
- > I would turn to any local office.
- > I would turn to experts outside of the county.
- > Insurance company
- > It never crossed my mind, so I would not know how to answer.
- > Nurse information center through insurance.
- > Public Health Services.
- > The Council for the Aging.

9. IS TRANSPORTATION AN OBSTACLE TO GETTING HEALTH CARE FOR YOU OR YOUR FAMILY?

	Total	Area				Gender		Age		Kids?		Income	
		1	2	3	4	Male	Female	<65	65+	Yes	No	<\$75k	\$75k+
<i>Base</i>													
<i>Unweighted</i>	270	80	86	48	47	113	157	156	109	46	224	140	72
<i>Weighted</i>	271	84	84	43	50	149	122	178	87	55	216	142	77
Is transportation an obstacle to getting health care for ...													
Yes	16%	13%	14%	10%	29%	19%	12%	19%	10%	22%	14%	20%	11%
No	84%	87%	86%	90%	71%	81%	88%	81%	90%	78%	86%	80%	89%

10. WHAT TYPES OF HEALTH INSURANCE, IF ANY, DOES EACH OF YOUR FAMILY MEMBERS HAVE?

	Total	Area				Gender		Age		Kids?		Income	
		1	2	3	4	Male	Female	<65	65+	Yes	No	<\$75k	\$75k+
Base													
<i>Unweighted</i>	270	80	86	48	47	113	157	156	109	46	224	140	72
<i>Weighted</i>	271	84	84	43	50	149	122	178	87	55	216	142	77
What types of health insurance, if any, does each of your...													
No Insurance (you pay cash)	5%	5%	2%	8%	9%	6%	4%	8%	-	8%	4%	7%	4%
No Insurance (don't go to the doctor)	3%	2%	3%	2%	3%	5%	1%	5%	-	6%	3%	5%	3%
Health Insurance (through employer)	45%	44%	47%	45%	44%	45%	46%	57%	21%	61%	41%	39%	62%
Health Insurance (self-insured)	24%	32%	18%	25%	18%	25%	22%	27%	15%	24%	24%	22%	25%
Medicaid	4%	5%	3%	-	5%	4%	4%	3%	6%	8%	3%	5%	1%
Medicare	29%	27%	33%	41%	21%	28%	31%	8%	76%	6%	35%	30%	21%
Medicare Supplement	9%	13%	8%	7%	8%	9%	9%	-	28%	1%	11%	9%	5%
ACHES	-	-	-	-	-	-	-	-	-	-	-	-	-
PAINS	-	-	-	-	-	-	-	-	-	-	-	-	-
Veteran's Benefits	2%	4%	1%	2%	-	2%	3%	2%	3%	3%	2%	2%	4%
CHP+ (Child Health Plan Plus)	1%	-	2%	-	-	-	1%	1%	-	3%	-	1%	-
CICP (Colorado Indigent Care Program)	1%	-	-	-	3%	1%	-	1%	-	-	1%	1%	-
Other	1%	-	3%	2%	-	2%	1%	2%	1%	1%	1%	2%	-

Other:

- > PPO. No Coverage
- > Blue Cross Blue Shield

11. [IF Q10 = NONE for ANY RESPONSE] WHY DON'T YOU [OR PERSON WITH NO INSURANCE IF NOT THEM] HAVE HEALTH INSURANCE?

	Total	Area				Gender		Age		Kids?		Income	
		1	2	3	4	Male	Female	<65	65+	Yes	No	<\$75k	\$75k+
Base													
<i>Unweighted</i>	12	2	2	3	4	7	5	12	-	3	9	10	1
<i>Weighted</i>	16	2	3	3	6	12	4	16	-	3	13	15	1
Why don't you have health insurance?													
Employer offers it to some employees, but you're not eligible (seasonal)	-	-	-	-	-	-	-	-	-	-	-	-	-
Employer offers it to some employees, but you're not eligible (part-time)	-	-	-	-	-	-	-	-	-	-	-	-	-
Employer offers it to some employees, but you're not eligible (other)	10%	-	-	-	26%	13%	-	10%	-	47%	-	11%	-
Employer offers it at shared cost, but it's too expensive for you.	-	-	-	-	-	-	-	-	-	-	-	-	-
Employers offer it to employees, but not for family members	-	-	-	-	-	-	-	-	-	-	-	-	-
Employer doesn't offer it to any employees.	-	-	-	-	-	-	-	-	-	-	-	-	-
You're self-employed	-	-	-	-	-	-	-	-	-	-	-	-	-
You're not working right now	17%	33%	72%	-	-	16%	18%	17%	-	23%	15%	19%	-
Can't afford it	74%	67%	28%	100%	74%	71%	82%	74%	-	30%	85%	71%	100%
Don't need health insurance / don't go to the doctor	-	-	-	-	-	-	-	-	-	-	-	-	-
Other	-	-	-	-	-	-	-	-	-	-	-	-	-

12. [IF Q10 = NONE FOR ANY RESPONSE] A "COMMUNITY CARE CLINIC" IS A HEALTH CARE FACILITY THAT PROVIDES AFFORDABLE HEALTH CARE SERVICES TO UNINSURED AND UNDERINSURED INDIVIDUALS. IF SUCH A FACILITY WERE AVAILABLE IN GRAND COUNTY, WOULD YOU GO THERE FOR THE HEALTH CARE NEEDS OF ANY UNINSURED PEOPLE IN YOUR FAMILY?

	Total	Area				Gender		Age		Kids?		Income	
		1	2	3	4	Male	Female	<65	65+	Yes	No	<\$75k	\$75k+
<i>Base</i>													
<i>Unweighted</i>	12	2	2	3	4	7	5	12	-	3	9	10	1
<i>Weighted</i>	16	2	3	3	6	12	4	16	-	3	13	15	1
Would you go to a "community care clinic" for health care...													
Yes	100%	100%	100%	100%	100%	100%	100%	100%	-	100%	100%	100%	100%
No	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-

13. [IF Q10 ≠ NONE FOR ANY RESPONSE] IS YOUR HEALTH INSURANCE ADEQUATE FOR YOUR FAMILY'S NEEDS?

	Total	Area				Gender		Age		Kids?		Income	
		1	2	3	4	Male	Female	<65	65+	Yes	No	<\$75k	\$75k+
<i>Base</i>													
<i>Unweighted</i>	258	78	84	45	43	106	152	144	109	43	215	130	71
<i>Weighted</i>	255	81	81	40	44	137	118	161	87	52	203	127	76
Is your health insurance adequate for your family's needs?													
Yes	85%	83%	87%	81%	91%	85%	86%	81%	95%	80%	87%	83%	86%
No	14%	17%	13%	16%	9%	14%	14%	19%	5%	20%	13%	17%	14%
Don't know	1%	-	-	3%	-	1%	-	-	-	-	1%	-	-

14. [IF Q13 = NO] WHAT IS INADEQUATE ABOUT YOUR HEALTH INSURANCE? YOU CAN LIST ALL PROBLEMS WITH IT.

	Total	Area				Gender		Age		Kids?		Income	
		1	2	3	4	Male	Female	<65	65+	Yes	No	<\$75k	\$75k+
Base													
Unweighted	34	13	11	6	3	14	20	28	5	10	24	21	9
Weighted	36	14	10	6	4	19	17	30	5	10	25	22	11
What is inadequate about your health insurance? You can l...													
Co-pay is too high	40%	49%	36%	40%	24%	35%	45%	37%	40%	32%	43%	42%	29%
Deductible is too high	48%	40%	75%	62%	-	43%	55%	47%	40%	43%	50%	45%	46%
Doesn't cover all member of my family	17%	19%	7%	38%	-	23%	9%	17%	20%	26%	13%	19%	18%
Doesn't cover alternative health services	8%	7%	7%	14%	-	5%	11%	6%	20%	10%	7%	12%	-
Doesn't cover dental	17%	-	26%	14%	62%	23%	11%	18%	20%	-	24%	29%	-
Doesn't cover hearing	3%	-	-	14%	-	5%	-	-	20%	-	4%	4%	-
Doesn't cover mental health	5%	-	7%	14%	-	5%	5%	3%	20%	7%	4%	4%	-
Doesn't cover preventive services	3%	-	-	14%	-	5%	-	-	20%	-	4%	4%	-
Doesn't cover substance abuse	8%	-	19%	14%	-	15%	-	6%	20%	-	11%	13%	-
Doesn't cover vision	9%	-	7%	14%	38%	13%	5%	8%	20%	-	13%	15%	-
Excludes pre-existing conditions	5%	14%	-	-	-	10%	-	6%	-	18%	-	-	18%
Low total payments cap on treatments	5%	7%	7%	-	-	-	11%	6%	-	10%	3%	4%	9%
Monthly premium is too high	32%	38%	34%	28%	-	33%	32%	29%	60%	50%	25%	38%	24%
Only covers major / catastrophic injuries / illnesses	11%	18%	-	-	38%	21%	-	10%	20%	-	16%	12%	15%
Other	11%	13%	15%	12%	-	-	24%	14%	-	10%	12%	12%	14%

Other:

- > Accessibility to specialists.
- > Insurance is not as adequate as when we lived in Denver.
- > It does not have good coverage for ambulance or helicopter transport.
- > It's an HSA, so our out of pocket is too high.
- > Waiting period for dental coverage was too long. Inconsistency in what plan says it covers vs. what is actually covered. Primary Care physician is in Denver which is an hour and twenty minute drive one way from where we live.

15. HOW MUCH WOULD you SAY YOU KNOW ABOUT THE AFFORDABLE CARE ACT PASSED BY THE FEDERAL GOVERNMENT IN 2010?

	Total	Area				Gender		Age		Kids?		Income	
		1	2	3	4	Male	Female	<65	65+	Yes	No	<\$75k	\$75k+
Base													
<i>Unweighted</i>	270	80	86	48	47	113	157	156	109	46	224	140	72
<i>Weighted</i>	271	84	84	43	50	149	122	178	87	55	216	142	77
How much would you say you know about the Affordable Care...													
A lot	13%	13%	12%	20%	10%	14%	12%	10%	18%	10%	14%	7%	18%
Some	22%	25%	23%	26%	16%	18%	27%	25%	19%	21%	22%	20%	27%
A little	32%	36%	33%	28%	31%	34%	29%	33%	30%	39%	30%	37%	30%
None	33%	26%	32%	27%	43%	33%	32%	32%	34%	30%	34%	36%	25%

SECTION 4: HEALTH CARE USAGE

16. IN THE PAST TWO YEARS, HAVE YOU HAD A DENTAL CHECKUP OR CLEANING?

	Total	Area				Gender		Age		Kids?		Income	
		1	2	3	4	Male	Female	<65	65+	Yes	No	<\$75k	\$75k+
<i>Base</i>													
<i>Unweighted</i>	270	80	86	48	47	113	157	156	109	46	224	140	72
<i>Weighted</i>	271	84	84	43	50	149	122	178	87	55	216	142	77
dental checkup or cleaning													
Yes	83%	87%	79%	90%	78%	80%	86%	80%	87%	73%	85%	79%	87%
No	17%	13%	21%	10%	22%	20%	14%	20%	13%	27%	15%	21%	13%

17. [IF Q16=YES] WAS THAT CHECKUP OR CLEANING IN GRAND COUNTY OR SOMEWHERE ELSE?

	Total	Area				Gender		Age		Kids?		Income	
		1	2	3	4	Male	Female	<65	65+	Yes	No	<\$75k	\$75k+
<i>Base</i>													
<i>Unweighted</i>	228	71	69	44	37	92	136	128	95	34	194	112	65
<i>Weighted</i>	224	73	66	39	39	119	106	143	76	40	184	112	67
dental checkup or cleaning													
Grand County	52%	59%	59%	53%	31%	54%	50%	51%	51%	61%	50%	56%	43%
Somewhere else	48%	41%	41%	47%	69%	46%	50%	49%	49%	39%	50%	44%	57%

18. [IF Q16=NO] WHY NOT?

	Total	Area				Gender		Age		Kids?		Income	
		1	2	3	4	Male	Female	<65	65+	Yes	No	<\$75k	\$75k+
Base													
<i>Unweighted</i>	42	9	17	4	10	21	21	28	14	12	30	28	7
<i>Weighted</i>	47	11	18	4	11	30	17	35	12	15	32	30	10
Why not?													
Not necessary or important	40%	45%	40%	82%	30%	47%	27%	37%	50%	41%	40%	27%	65%
Don't know where to go	3%	-	4%	-	6%	-	9%	2%	6%	5%	2%	5%	-
Can't afford it	43%	33%	34%	18%	71%	36%	55%	55%	6%	66%	32%	53%	35%
Other	19%	21%	22%	-	17%	23%	13%	11%	44%	6%	25%	24%	-

Other:

- > I do not have any teeth.
- > I do not have any teeth.
- > I have dental.
- > I have dentures.
- > I have dentures.
- > I have false teeth.
- > I have false teeth.
- > I'm scared of the dentist.
- > The dentist was unavailable.

19. IN THE PAST TWO YEARS, HAVE YOU VISITED A DOCTOR FOR PREVENTIVE CARE, SUCH AS CHECKUPS OR SCREENINGS?

	Total	Area				Gender		Age		Kids?		Income	
		1	2	3	4	Male	Female	<65	65+	Yes	No	<\$75k	\$75k+
Base													
<i>Unweighted</i>	270	80	86	48	47	113	157	156	109	46	224	140	72
<i>Weighted</i>	271	84	84	43	50	149	122	178	87	55	216	142	77
preventive care													
Yes	79%	75%	78%	84%	88%	73%	87%	74%	90%	82%	79%	74%	87%
No	21%	25%	22%	16%	12%	27%	13%	26%	10%	18%	21%	26%	13%

20. [IF Q19=YES] WAS THAT CHECKUP OR SCREENING IN GRAND COUNTY OR SOMEWHERE ELSE?

	Total	Area				Gender		Age		Kids?		Income	
		1	2	3	4	Male	Female	<65	65+	Yes	No	<\$75k	\$75k+
Base													
Unweighted	225	64	70	42	42	87	138	122	99	38	187	110	64
Weighted	215	63	65	36	44	109	106	132	79	45	170	105	67
preventive care													
Grand County	63%	66%	74%	52%	57%	63%	63%	63%	62%	69%	62%	72%	48%
Somewhere else	37%	34%	26%	48%	43%	37%	37%	37%	38%	31%	38%	28%	52%

21. [IF Q19=NO] WHY NOT?

	Total	Area				Gender		Age		Kids?		Income	
		1	2	3	4	Male	Female	<65	65+	Yes	No	<\$75k	\$75k+
Base													
Unweighted	45	16	16	6	5	26	19	34	10	8	37	30	8
Weighted	56	21	19	7	6	40	16	46	9	10	46	37	10
Why not?													
Not necessary or important	68%	77%	72%	44%	73%	75%	52%	72%	59%	80%	66%	66%	92%
Don't know where to go	2%	4%	-	-	-	2%	-	-	11%	-	2%	2%	-
Can't afford it	21%	19%	20%	29%	-	18%	28%	22%	-	20%	21%	23%	-
Other	9%	-	8%	27%	27%	5%	20%	6%	30%	-	11%	9%	8%

Other:

- > Hard for me to get out.
- > I do alternative health care.
- > I think the medical practice is more about money than health care so I don't go.
- > It was not available when it was convenient for me.
- > The lack of time is a major factor.
- > These questions are too personal.

22. IN THE PAST TWO YEARS, HAVE YOU VISITED A DOCTOR FOR AN ILLNESS, SUCH AS AN EARACHE, SORE THROAT, STOMACH ISSUES, OR FLU?

	Total	Area				Gender		Age		Kids?		Income	
		1	2	3	4	Male	Female	<65	65+	Yes	No	<\$75k	\$75k+
Base													
<i>Unweighted</i>	270	80	86	48	47	113	157	156	109	46	224	140	72
<i>Weighted</i>	271	84	84	43	50	149	122	178	87	55	216	142	77
illness													
Yes	40%	38%	41%	41%	40%	32%	48%	40%	37%	47%	38%	39%	42%
No	60%	62%	59%	59%	60%	68%	52%	60%	63%	53%	62%	61%	58%

23. [IF Q22=YES] WAS THAT VISIT IN GRAND COUNTY OR SOMEWHERE ELSE?

	Total	Area				Gender		Age		Kids?		Income	
		1	2	3	4	Male	Female	<65	65+	Yes	No	<\$75k	\$75k+
Base													
<i>Unweighted</i>	112	32	35	20	21	37	75	68	41	24	88	59	30
<i>Weighted</i>	107	32	34	18	20	48	59	72	32	26	81	55	32
illness													
Grand County	87%	100%	94%	74%	72%	86%	88%	87%	86%	82%	89%	96%	77%
Somewhere else	13%	-	6%	26%	28%	14%	12%	13%	14%	18%	11%	4%	23%

24. [IF Q22=YES] WHAT TYPE OF FACILITY DID YOU GO TO FOR THAT VISIT?

	Total	Area				Gender		Age		Kids?		Income	
		1	2	3	4	Male	Female	<65	65+	Yes	No	<\$75k	\$75k+
Base													
<i>Unweighted</i>	112	32	35	20	21	37	75	68	41	24	88	59	30
<i>Weighted</i>	107	32	34	18	20	48	59	72	32	26	81	55	32
What type of facility did you go to for that visit?													
Low-cost clinic	26%	21%	26%	18%	44%	36%	17%	28%	23%	32%	24%	28%	19%
Family doctor's office	69%	79%	62%	77%	56%	58%	78%	66%	72%	60%	72%	70%	74%
Emergency room	5%	-	12%	4%	-	4%	5%	5%	4%	7%	4%	3%	5%
Alternative health provider	1%	-	2%	-	-	-	1%	1%	-	-	1%	-	2%
Other	2%	-	2%	4%	-	2%	2%	1%	5%	-	3%	1%	3%
Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-

Other:

- > Hospital
- > It was an Urgent Care Center.
- > The new clinic or health center in Granby.

25. [IF Q22=NO] WHY NOT?

	Total	Area				Gender		Age		Kids?		Income	
		1	2	3	4	Male	Female	<65	65+	Yes	No	<\$75k	\$75k+
Base													
<i>Unweighted</i>	158	48	51	28	26	76	82	88	68	22	136	81	42
<i>Weighted</i>	164	52	50	26	30	101	63	106	55	29	134	87	45
Why not?													
Haven't been sick	82%	83%	83%	85%	83%	81%	84%	78%	91%	71%	85%	83%	74%
Not necessary or important	14%	12%	13%	15%	17%	15%	12%	17%	9%	23%	12%	11%	22%
Employer won't let me off (or don't have sick time)	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't have time	-	-	-	-	-	-	-	-	-	-	-	-	-
Work during office hours	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know where to go	-	-	-	-	-	-	-	-	-	-	-	-	-
Can't afford it	2%	1%	2%	-	-	2%	3%	3%	-	6%	1%	4%	-
Other	1%	3%	2%	-	-	2%	1%	2%	-	-	2%	1%	3%

Other:

- > I don't have a personal doctor so I don't go.
- > I use alternative healthcare.

26. IN THE PAST TWO YEARS, HAVE YOU VISITED A SPECIALIST FOR MEDICAL CARE?

	Total	Area				Gender		Age		Kids?		Income	
		1	2	3	4	Male	Female	<65	65+	Yes	No	<\$75k	\$75k+
Base													
<i>Unweighted</i>	270	80	86	48	47	113	157	156	109	46	224	140	72
<i>Weighted</i>	271	84	84	43	50	149	122	178	87	55	216	142	77
specialist													
Yes	51%	56%	50%	52%	48%	48%	56%	45%	67%	45%	53%	53%	44%
No	49%	44%	50%	48%	52%	52%	44%	55%	33%	55%	47%	47%	56%

27. [IF Q26=YES] WAS THAT VISIT IN GRAND COUNTY OR SOMEWHERE ELSE?

	Total	Area				Gender		Age		Kids?		Income	
		1	2	3	4	Male	Female	<65	65+	Yes	No	<\$75k	\$75k+
Base													
<i>Unweighted</i>	147	47	47	24	25	58	89	74	73	22	125	77	36
<i>Weighted</i>	139	47	42	22	24	71	68	81	58	25	114	75	34
specialist													
Grand County	20%	17%	16%	15%	43%	18%	22%	18%	24%	18%	21%	28%	4%
Somewhere else	80%	83%	84%	85%	57%	82%	78%	82%	76%	82%	79%	72%	96%

28. [IF Q26=YES] WHAT KIND OF SPECIALIST DID YOU VISIT?

	Total	Area				Gender		Age		Kids?		Income	
		1	2	3	4	Male	Female	<65	65+	Yes	No	<\$75k	\$75k+
Base													
Unweighted	147	47	47	24	25	58	89	74	73	22	125	77	36
Weighted	139	47	42	22	24	71	68	81	58	25	114	75	34
What kind of specialist did you visit?													
Asthma / allergy	2%	3%	2%	-	-	2%	1%	3%	-	-	2%	3%	-
Cardiology (heart)	13%	13%	18%	6%	13%	16%	10%	7%	22%	10%	14%	10%	17%
Dermatology (skin)	9%	15%	5%	7%	8%	10%	8%	10%	8%	4%	10%	11%	11%
Endocrinologist (diabetes)	4%	2%	3%	3%	10%	3%	4%	4%	4%	4%	4%	1%	10%
Gastroenterology (stomach)	6%	12%	4%	4%	3%	7%	6%	7%	6%	3%	7%	8%	3%
Internal medicine	4%	3%	-	16%	-	3%	4%	3%	4%	-	4%	3%	5%
Neurology (brain)	7%	9%	6%	11%	-	8%	7%	7%	8%	12%	7%	8%	5%
OBGYN (female)	7%	5%	13%	3%	7%	-	15%	12%	1%	14%	6%	7%	7%
Oncology (cancer)	2%	5%	2%	-	-	2%	2%	3%	1%	4%	2%	2%	5%
Orthopedics (bone)	22%	12%	32%	25%	22%	23%	20%	20%	23%	36%	19%	20%	17%
Pain specialist	2%	-	2%	4%	4%	1%	2%	1%	3%	4%	1%	1%	-
Podiatry (feet)	3%	2%	4%	-	4%	4%	1%	1%	5%	-	3%	3%	-
Pulmonology (lung)	3%	4%	3%	3%	3%	3%	4%	3%	4%	3%	4%	5%	-
Rheumatology (arthritis)	4%	7%	5%	-	-	3%	5%	4%	4%	6%	4%	1%	9%
Urology (urinary)	4%	4%	4%	4%	3%	7%	2%	1%	9%	3%	5%	5%	5%
Ophthalmology (eye)	6%	6%	4%	11%	4%	6%	6%	5%	8%	-	8%	8%	7%
Other	13%	11%	5%	14%	27%	13%	13%	17%	6%	12%	13%	12%	17%

Other:

- > Chiropractor
- > Chiropractor
- > Dental
- > ENT Physician
- > Hematologist
- > I go to a spine doctor for scoliosis treatments.
- > I saw an Endodontist in Littleton but was referred by Grand County.
- > I went to a special dentist for a root canal today.
- > Plastic Surgeon
- > Radiologist
- > Sports Medicine Physician
- > Surgeon
- > Therapist for mental issues.
- > Thyroid Specialist

29. IN THE PAST TWO YEARS, HAVE YOU VISITED A DOCTOR FOR AN EMERGENCY SITUATION?

	Total	Area				Gender		Age		Kids?		Income	
		1	2	3	4	Male	Female	<65	65+	Yes	No	<\$75k	\$75k+
Base													
<i>Unweighted</i>	270	80	86	48	47	113	157	156	109	46	224	140	72
<i>Weighted</i>	271	84	84	43	50	149	122	178	87	55	216	142	77
emergency													
Yes	27%	23%	25%	29%	31%	24%	30%	24%	31%	39%	24%	24%	27%
No	73%	77%	75%	71%	69%	76%	70%	76%	69%	61%	76%	76%	73%

30. [IF Q29=YES] WAS THAT VISIT IN GRAND COUNTY OR SOMEWHERE ELSE?

	Total	Area				Gender		Age		Kids?		Income	
		1	2	3	4	Male	Female	<65	65+	Yes	No	<\$75k	\$75k+
Base													
<i>Unweighted</i>	76	19	22	16	14	29	47	39	34	19	57	35	21
<i>Weighted</i>	73	19	21	13	15	36	36	42	27	22	51	33	21
emergency													
Grand County	76%	80%	85%	65%	82%	78%	75%	81%	72%	88%	72%	80%	79%
Somewhere else	24%	20%	15%	35%	18%	22%	25%	19%	28%	12%	28%	20%	21%

SECTION 5: PRIORITIES

31. PLEASE TELL ME WHICH OF THE AREAS I READ YOU THINK SHOULD BE THE TOP 3 FUNDING PRIORITY AREAS FOR GRAND COUNTY TO IMPROVE IN THE NEXT FIVE YEARS.

	Total	Area				Gender		Age		Kids?		Income	
		1	2	3	4	Male	Female	<65	65+	Yes	No	<\$75k	\$75k+
<i>Base</i>													
<i>Unweighted</i>	270	80	86	48	47	113	157	156	109	46	224	140	72
<i>Weighted</i>	271	84	84	43	50	149	122	178	87	55	216	142	77
Which 3 aspects of health care do you think should be the...													
Access to health services	31%	35%	20%	36%	38%	30%	32%	30%	35%	34%	30%	32%	34%
Immunization and infectious diseases	17%	19%	17%	20%	9%	17%	17%	17%	17%	12%	18%	19%	19%
Maternal, infant, and child health	40%	43%	41%	38%	38%	38%	43%	45%	33%	59%	36%	43%	46%
Access to physical activities	16%	13%	18%	9%	20%	20%	11%	17%	13%	18%	15%	17%	16%
Dental health	18%	13%	21%	16%	26%	14%	22%	22%	11%	27%	16%	21%	13%
Obesity	18%	16%	24%	11%	21%	21%	14%	20%	13%	17%	18%	16%	16%
Mental Health	23%	26%	28%	22%	10%	18%	28%	22%	24%	25%	22%	21%	24%
Senior Health	33%	28%	36%	41%	28%	31%	35%	31%	38%	13%	38%	33%	36%
Injury prevention	7%	9%	4%	9%	6%	7%	7%	8%	4%	7%	7%	5%	9%
Alcohol and substance abuse	32%	28%	38%	31%	24%	28%	36%	32%	33%	38%	30%	35%	25%
Domestic violence prevention	11%	9%	11%	12%	12%	11%	11%	10%	13%	7%	12%	13%	8%
Access to healthy nutrition	11%	10%	13%	10%	9%	8%	15%	12%	8%	13%	11%	13%	8%
Tobacco use	10%	12%	7%	4%	17%	13%	5%	10%	9%	10%	9%	8%	16%

32. ARE THERE ANY OTHER HEALTH-RELATED AREAS THAT YOU THINK SHOULD BE A HIGH PRIORITY FOR GRAND COUNTY TO IMPROVE IN THE NEXT FIVE YEARS?

- > A better hospital, but we do not have the population for a high quality hospital.
- > Access to health care services.
- > Acute Care is not good in Grand County. I would rather go to Denver. The local community hospital is just not adequate.
- > Affordable health care for low income families.
- > Affordable health insurance.
- > Affordable mental health and better 24 hour emergency room operating hours in a reasonable distance.
- > All of Grand County healthcare options can be more efficient and affordable.
- > Alternative health and low income services, for those who don't make much money, but don't qualify for Medicaid.
- > Availability to handle more emergency situations that they send to Denver.
- > Basically the affordable health care act, have more affordable health care and be available to everyone.
- > Better doctors in our area. We haven't had a lot of luck with Grand County doctors.
- > Communication. What facilities are here, what services are in the county. What does the new facility offer? Prices at the medical clinic, and quality of health services. Better information if something happens, how to do it, who to call instead of calling
- > Cost of health care.
- > Delivery of services to the community needs to be closer.
- > Domestic violence abuse.
- > Emergency care could offer more 24 hour service.
- > Emergency medical care, especially in Grand Lake.
- > For patients in Grand County who need chemotherapy, they need a facility where they can get treatment without having to travel.
- > Grand County needs updated and new equipment in their healthcare facilities.
- > Health insurance for everyone.
- > Home care, families with kids, their needs.
- > Hospital billing process.
- > I believe accessibility should be a high priority.
- > I believe more Pediatricians should be available.
- > I think a cancer treatment center.
- > I think affordability can be improved.
- > I think alternative medicine should be a priority. I usually go to an Osteopath, but there's none here. I also see an acupuncturist.
- > I think any medical field can be an asset.
- > I think as a community we should have the ability to deliver babies in Grand County. Grand County does not have good Cardiology or good Surgery especially in the hospital. I would like to have more expansion within the medical aspects but the population w
- > I think drug abuse.
- > I think Grand County needs an Urgent Care so that I can avoid the ER.
- > I think housing should be provided for people with disabilities.

- > I think it would be great if we had an MRI machine in Grand County.
- > I think sex education should be a priority in Grand County.
- > I think that hospice care needs to be better, better availability.
- > I think that specialists should be more available for senior citizens.
- > I think that they need to look into chemotherapy services more. They could find a way to provide the treatments here because right now everyone in this area drives to Denver to get that care.
- > I think that they should be able to utilize the hospital that is in Grand County and not send you to Denver.
- > I think that they should improve the emergency room in Grand County especially in the hospital. I would like to see a more services provided in one location in Grand County.
- > I think the maternity issue is a problem because we have to go somewhere else for services.
- > I think there could be additional hospital beds.
- > I think there should be a place for taking mammograms, ultrasounds and colonoscopies.
- > I think there should be a rehab center for drug and alcohol abuse.
- > I think there should be more treatment centers for cancer care, perhaps chemotherapy, and they should not have to drive to Denver for that care.
- > I think they should have access to more choices in who is providing the services and specialist services in the senior living and health.
- > I think transportation to and from medical services would be helpful.
- > I think we need more regular doctors here.
- > I want them to have babies to be born in Grand County and to upgrade the Urgent Care facility.
- > I want them to have more competition between doctors, I want to have choices.
- > I would definitely say Mental Health. I think the people that do it now do a very poor job.
- > I would like more available mental health services.
- > I would like to have access to more Orthopedic specialists.
- > I would like to have an allergy specialist here. I think we might have a traveling Allergist, but that is all that I am aware of.
- > I would like to see a trauma center here. I know the new center was moving in that direction, but I'm not sure they are there yet. I know this is a concern for the aging population who are concerned about heart attacks and strokes, and whether there is a
- > I would like to see more specialists in general. The more choices the better.
- > I would say improve the quality of doctors.
- > I would say more doctors that specialize in anything. Mainly because there are not many doctors, and if you did have to see a doctor you would have to travel. There are not enough doctors here so you can't get in when you need to.
- > I would say they should expand their level of care services that are offered at the Granby Medical Center.
- > Immunization
- > It would be nice to have a birthing place in Grand County. Most people have to go to other counties to give birth.
- > Low-cost.
- > Maternity and health of pregnant women.
- > Maternity health.

- > Middle Park Hospital people are not nice and laugh at you if you have a sickness.
- > More diverse specialists that are here more often.
- > More healthcare facilities in Grand County.
- > More scanning opportunities and having more beds available.
- > More specialists who are here permanently or come more often.
- > More specialists, so you don't have to go to Denver.
- > More specialists.
- > More truthful information on the affordable health act.
- > MS help is too far away. I have to go to Denver.
- > Need local access to more machines and diagnostic equipment.
- > Prescription medications.
- > Preventative and senior care.
- > Preventive care for cancer and heart attacks.
- > Promote alternative health care more.
- > Substance abuse of all sorts should be a high priority.
- > The amount of staff in the hospitals.
- > The highest priority we need here in Grand County is that we need access to specialists because I have to drive to Denver for that.
- > The young women who are pregnant have to go to Steamboat or Denver to deliver their children.
- > There needs to be a quicker response to someone drowning.
- > There should be more information out for diabetics as there are many diabetic patients living in this area.
- > There should be Ultrasound and CT Scan equipment available in the area. Right now we have to go to other areas to have access to these exams. Also transportation should be made available to people who do not have it and can't get to places where they may
- > We have a hospital but it is not set up for anything overnight. I hesitate to go there, and they call the helicopter to take you to Denver for the slightest thing. I would like them to have the capacity to handle those situations.
- > We need a doctor for hearing, and having hearing testing done.
- > We need a facility that could handle extreme trauma.
- > You can't have kids in Grand County, there is no hospital or clinic where you could birth a child.

SECTION 6: PERSONAL HEALTH RISKS

33. FINALLY, WHAT CHANGE DO YOU THINK YOU COULD MAKE IN YOUR LIFE THAT WOULD MOST IMPROVE YOUR HEALTH?

- > A more sustainable long term activity.
- > Add more years to my life.
- > Alternative healthcare. By going and doing more acupuncture, yoga and massage therapy would be good for me. For me, those are also preventative healthcare.
- > An air purifier in my home, to deal with wildfire pollutants.
- > Being a little more active by going outdoors hiking and exercising.
- > Better eating habits and increase exercise.
- > Better nutrition.
- > Change my diet.
- > Continue to exercise.
- > Cut back from the caffeine in coffee.
- > Decrease anxiety from work issues.
- > Diet and exercise would help.
- > Diet and exercise.
- > Eat better.
- > Eat better. Work out more.
- > Eat healthier.
- > Eat less sugar.
- > Eat more healthy.
- > Eating and dieting with healthier options.
- > Eating healthier and getting more exercise.
- > Eating healthier foods.
- > Eating healthy and exercise.
- > Eating more healthy.
- > Exercise a little more.
- > Exercise more.
- > Exercise more.
- > Exercise more.
- > Exercise more.
- > Exercise.
- > Exercise. Improve diet.
- > Exercising my legs and joints.
- > Find time for more exercise.
- > Getting more exercise.
- > Getting more exercise.
- > Getting more exercise.
- > Getting more exercise.
- > Getting more exercise.
- > Going to the doctor more often for preventative care.
- > Have a better diet.
- > Having a doctor in Grand County that could fulfill my needs.
- > Help myself with fixing my blood pressure.
- > I am active and work out but I could also work out more and be more health conscious through diet choices.
- > I am doing everything I can do.
- > I am going to die because of bad teeth and dental problems.
- > I am healthy.
- > I am not sure what I could do.
- > I am trying to quit smoking, that would improve my health.
- > I am very healthy and exercise often.
- > I am very healthy and I don't think I need anything.
- > I cannot think of anything else I can do myself.
- > I can't really think of anything because I am pretty healthy and I stay active.
- > I can't really think of anything right off the bat.
- > I can't really think of anything, I stay pretty on top of it.
- > I can't think of anything at all.
- > I can't think of anything at the moment.
- > I can't think of anything else I can do.
- > I can't think of anything else I could do to be healthier.
- > I can't think of anything right now.
- > I can't think of anything specific right now.
- > I can't think of anything.

- > I can't think of anything.
- > I can't think of anything.
- > I can't think of anything. I hike and walk a lot here, so nothing.
- > I can't think of anything. Nothing comes to mind.
- > I could be more active and eat better and I could stop drinking alcohol and smoking cigarettes
- > I could be more active.
- > I could be more disciplined and workout.
- > I could benefit from better nutrition.
- > I could do more routine exercise.
- > I could eat better.
- > I could eat healthier.
- > I could empathize more to my family member's abstinence of the use of tobacco and alcohol.
- > I could exercise even more, but definitely not immunization.
- > I could exercise more and try to make healthy food choices.
- > I could exercise more often.
- > I could exercise more often.
- > I could exercise more to offer more physical stability and stamina. Exercise could help me stay younger longer.
- > I could exercise more.
- > I could exercise more.
- > I could get more exercise to improve my health.
- > I could get more exercise.
- > I could get more physical fitness if there was a facility available.
- > I could get more sleep on a daily basis.
- > I could go surfing more.
- > I could keep up with exercising and eating right.
- > I could lose 30 pounds.
- > I could lose a few pounds.
- > I could lose some weight.
- > I could probably do more and better exercise.
- > I could probably eat better in every way.
- > I could probably get more exercise.
- > I could quit smoking.
- > I could quit smoking.

- > I could quit smoking.
- > I could quit stressing out so much.
- > I could stop chewing tobacco but I'm not sure otherwise.
- > I could stop doing injury related sports.
- > I could try not to stress out so much.
- > I could use more exercise.
- > I do that on a regular basis, I keep active, I ski 100 days a year. So I'm good on that.
- > I don't feel like I need to make any changes in my life.
- > I don't know of any. I'm eighty four years old.
- > I don't know, I am active and eat healthy.
- > I don't know, nothing comes to mind.
- > I don't know, we are very active.
- > I don't know.
- > I don't know.
- > I don't think I need to do anything, I'm healthy.
- > I have bad knees and need to help improve my health.
- > I have lung issues and should go to a lower altitude.
- > I have made them with my diet and seeing a doctor.
- > I need a better diet.
- > I need exercise.
- > I need more exercise.
- > I need more exercise.
- > I need to diet.
- > I need to do more exercising.
- > I need to do more exercising.
- > I need to eat less dessert.
- > I need to exercise more.
- > I need to exercise more.
- > I need to exercise more.
- > I need to exercise.
- > I need to go back to work.
- > I need to lose some weight.
- > I need to lose weight.
- > I need to quit smoking.
- > I probably need to exercise more.

- > I should continue using healthy eating habits and exercising.
- > I should drink less beer, otherwise I'm in good shape.
- > I should exercise more, especially in the winter time.
- > I should exercise more.
- > I should get more consistent exercise.
- > I should get more exercise.
- > I should probably get more exercise.
- > I should quit drinking alcohol.
- > I think exercise is beneficial.
- > I think having health insurance for general check-ups would be beneficial.
- > I think I can eat better and exercise.
- > I think I can stop smoking.
- > I think I could benefit from an exercise program
- > I think I could diet more.
- > I think I could do more physical activities.
- > I think I could eat right and exercise more.
- > I think I could exercise more and eat healthy, and get more sleep.
- > I think I could exercise more, and eat right.
- > I think I could exercise more.
- > I think I could exercise more.
- > I think I could get more exercise.
- > I think I could increase in exercise and diet.
- > I think I could lose more weight.
- > I think I could quit smoking.
- > I think I could succeed in the stampede this winter at the YMCA, a 42 km ski race.
- > I think I should diet and exercise more.
- > I think if I got more exercise my health would improve.
- > I think if I lived in a community where all medical services were provided, I'd improve my health.
- > I think my health is fine.
- > I think my health is fine.
- > I think physical exercise and health education I can improve on.
- > I think that I should exercise more.
- > I would change eating habits.

- > I would change my eating habits.
- > I would change not being diabetic.
- > I would change to regular exercise and a healthy diet.
- > I would do more exercise.
- > I would do more physical activity.
- > I would exercise more to improve my health.
- > I would exercise more.
- > I would exercise more.
- > I would exercise more.
- > I would exercise more.
- > I would include more exercise.
- > I would like more exercise.
- > I would like to be more active, meaning exercise.
- > I would like to exercise more often.
- > I would like to leave the county for better health care.
- > I would like to lose some weight.
- > I would like to lose weight.
- > I would limit my tobacco use.
- > I would lose a little weight.
- > I would sell the house and move out of the county, lack of jobs, high property taxes and too many tourists. Also, the lack of quality of health care providers.
- > I'd like to lose some weight.
- > If I didn't work outside, I would probably be in better condition health wise.
- > I'm comfortable with where I'm at because of my age at eighty-three.
- > I'm doing well and I'm doing the best I can.
- > I'm pretty healthy so I don't know of any specific things.
- > I'm relatively healthy so maybe increase my physical health by joining a recreational center but we don't have one here.
- > Improve my diet.
- > Insurance coverage.
- > Just working out more.
- > Leading a more active lifestyle.
- > Leading a more active lifestyle.

- > Less stress in the work place.
- > Less stress.
- > Living somewhere where it is warmer.
- > Lose more weight.
- > Lose some weight.
- > Lose some weight.
- > Lose weight.
- > Lose weight.
- > Lose weight.
- > Lose weight.
- > Losing weight and becoming less stressed in life.
- > Losing weight.
- > Losing weight.
- > Losing weight.
- > Lower altitude.
- > Lower stress.
- > Making the time to exercise.
- > More consistent activity. More regular exercise.
- > More exercise.
- > More exercise.
- > More exercise.
- > More exercise.
- > More exercise.
- > More exercise.
- > More exercise.
- > More healthy diet.
- > More physical activity.
- > More physical fitness.
- > More preventative care.
- > More regular exercise would improve my health.
- > More sleep.
- > More walking and general exercise.
- > Move
- > Moving to the Front Range.
- > No, I am doing well. I eat good, I exercise, and my weight is appropriate.
- > None

- > Not really, I feel like I am healthy as it is.
- > Nothing
- > Nothing at all.
- > Nothing at all.
- > Nothing comes to mind, I am doing the best I can.
- > Nothing comes to mind.
- > Nothing comes to mind.
- > Nothing else.
- > Nothing I am healthy already.
- > Nothing needs to be changed.
- > Nothing that I can think of right now.
- > Nothing that I can think of.
- > Nothing that I can think of.
- > Nothing that I can think of.
- > Nothing that I know of.
- > Nothing to improve.
- > Nothing would need to be changed, I am in great health.
- > Nothing, I am doing fine.
- > Nothing, I am very healthy.
- > Nothing.
- > Nothing.
- > Nothing.
- > Nothing.
- > Nothing.
- > Nothing. I am healthy.
- > Nothing. I am pretty darn healthy.
- > Nothing. My health is fine.
- > Physical therapy, exercise, nutrition.
- > Practice good nutrition and keep my weight down.
- > Probably get more active.
- > Probably lose some weight.
- > Quit doing so much labor around the house, and do more concentrated exercises.
- > Reduce my stress level.
- > Regular exercise.

- > Repealing Obama care would seriously improve my mental health as it would relieve a lot of daily stress for me.
- > Retire.
- > Right now I think I am doing everything I can because I feel better than I have in 20 years.
- > Stop smoking and exercise more.

- > Stop smoking.
- > Taking more supplement vitamins.
- > There is nothing specific I can do.
- > To do anything we can do to remain as healthy as possible.
- > Work less and healthier nutrition.

SECTION 7: DEMOGRAPHICS

34. WHAT IS YOUR ZIP CODE?

	Total	Area				Gender		Age		Kids?		Income	
		1	2	3	4	Male	Female	<65	65+	Yes	No	<\$75k	\$75k+
Base													
<i>Unweighted</i>	270	80	86	48	47	113	157	156	109	46	224	140	72
<i>Weighted</i>	271	84	84	43	50	149	122	178	87	55	216	142	77
Area													
Winter Park	6%	18%	-	-	-	6%	5%	5%	7%	2%	7%	4%	4%
Fraser	14%	47%	-	-	-	17%	12%	15%	11%	13%	15%	14%	16%
Tabernash	11%	35%	-	-	-	13%	9%	10%	12%	14%	10%	10%	15%
Granby	26%	-	84%	-	-	20%	34%	28%	24%	33%	24%	28%	21%
Hot Sulphur Springs	5%	-	16%	-	-	5%	5%	6%	3%	8%	4%	5%	5%
Grand Lake	16%	-	-	100%	-	15%	17%	12%	25%	6%	19%	14%	19%
Kremmling	17%	-	-	-	90%	18%	15%	18%	15%	23%	15%	20%	13%
Parshall	2%	-	-	-	10%	2%	1%	3%	-	-	2%	1%	3%
Other	4%	-	-	-	-	4%	3%	3%	4%	2%	4%	3%	4%

35. WHAT IS YOUR GENDER

	Total	Area				Gender		Age		Kids?		Income	
		1	2	3	4	Male	Female	<65	65+	Yes	No	<\$75k	\$75k+
Base													
<i>Unweighted</i>	270	80	86	48	47	113	157	156	109	46	224	140	72
<i>Weighted</i>	271	84	84	43	50	149	122	178	87	55	216	142	77
What is your gender?													
Male	55%	63%	44%	52%	59%	100%	-	54%	55%	57%	54%	51%	63%
Female	45%	37%	56%	48%	41%	-	100%	46%	45%	43%	46%	49%	37%

36. IN WHAT YEAR WERE YOU BORN?

	Total	Area				Gender		Age		Kids?		Income	
		1	2	3	4	Male	Female	<65	65+	Yes	No	<\$75k	\$75k+
Base													
<i>Unweighted</i>	265	77	86	47	47	109	156	156	109	46	219	140	72
<i>Weighted</i>	265	80	84	42	50	143	122	178	87	55	210	142	77
Age													
18-34	10%	15%	11%	2%	6%	11%	10%	15%	-	16%	9%	15%	6%
35-44	13%	12%	18%	2%	20%	13%	13%	20%	-	39%	7%	16%	12%
45-54	17%	11%	17%	18%	25%	17%	17%	26%	-	25%	15%	16%	25%
55-64	26%	30%	27%	26%	25%	25%	28%	39%	-	14%	29%	26%	30%
65+	33%	33%	28%	51%	25%	33%	32%	-	100%	6%	40%	28%	27%

37. INCLUDING YOURSELF, HOW MANY ADULTS AND CHILDREN LIVE IN YOUR HOUSEHOLD?

	Total	Area				Gender		Age		Kids?		Income	
		1	2	3	4	Male	Female	<65	65+	Yes	No	<\$75k	\$75k+
Base													
<i>Unweighted</i>	267	79	86	47	47	111	156	156	108	46	221	140	72
<i>Weighted</i>	268	82	84	43	50	146	122	178	87	55	212	142	77
adults													
1	19%	17%	16%	20%	25%	23%	13%	19%	18%	8%	21%	28%	5%
2	70%	74%	71%	69%	63%	67%	74%	67%	75%	81%	67%	64%	78%
3	8%	5%	12%	5%	11%	8%	9%	10%	4%	9%	8%	5%	13%
4 or more	3%	4%	1%	6%	1%	3%	3%	3%	3%	2%	3%	2%	4%

	Total	Area				Gender		Age		Kids?		Income	
		1	2	3	4	Male	Female	<65	65+	Yes	No	<\$75k	\$75k+
Base													
<i>Unweighted</i>	267	79	86	47	47	111	156	156	108	46	221	140	72
<i>Weighted</i>	268	82	84	43	50	146	122	178	87	55	212	142	77
children													
None	79%	80%	73%	93%	75%	79%	80%	71%	96%	-	100%	80%	72%
1	9%	9%	10%	5%	14%	10%	9%	13%	3%	46%	-	7%	16%
2	8%	7%	14%	2%	6%	9%	8%	12%	1%	40%	-	9%	9%
3 or more	3%	3%	3%	-	5%	3%	2%	4%	-	14%	-	4%	3%

38. WHAT IS YOUR CURRENT EMPLOYMENT STATUS?

	Total	Area				Gender		Age		Kids?		Income	
		1	2	3	4	Male	Female	<65	65+	Yes	No	<\$75k	\$75k+
Base													
Unweighted	270	80	86	48	47	113	157	156	109	46	224	140	72
Weighted	271	84	84	43	50	149	122	178	87	55	216	142	77
What is your current employment status?													
Employed full-time (one job)	39%	39%	41%	27%	50%	43%	34%	57%	3%	72%	31%	39%	51%
Employed part-time (one job)	8%	8%	7%	11%	8%	6%	11%	8%	9%	5%	9%	9%	7%
Employed in multiple jobs	4%	5%	3%	-	3%	5%	4%	6%	-	5%	4%	4%	6%
Employed in seasonal jobs (one or multiple jobs)	1%	1%	1%	-	-	1%	1%	0%	1%	-	1%	1%	-
Unemployed but looking for work	2%	2%	3%	-	-	1%	3%	3%	-	-	2%	3%	1%
Unemployed and not looking for work	2%	5%	2%	-	-	3%	1%	3%	-	-	3%	4%	-
Retired	36%	38%	32%	58%	24%	36%	37%	12%	85%	8%	44%	29%	35%
Student	1%	-	2%	-	-	1%	-	1%	-	3%	-	1%	-
Homemaker	2%	1%	3%	2%	4%	-	5%	3%	1%	3%	2%	2%	1%
Other	4%	1%	4%	2%	10%	3%	5%	6%	1%	5%	4%	8%	-
Refused	0%	-	-	-	-	1%	-	-	-	-	1%	-	-

Other:

- > Disabled
- > Disabled
- > Disabled
- > Disabled
- > Disabled

- > Disabled
- > I am on Social Security income disability.
- > Self employed
- > Self employed
- > Self employed

39. WHICH CATEGORY INCLUDES YOUR ANNUAL HOUSEHOLD INCOME?

	Total	Area				Gender		Age		Kids?		Income	
		1	2	3	4	Male	Female	<65	65+	Yes	No	<\$75k	\$75k+
<i>Base</i>													
<i>Unweighted</i>	270	80	86	48	47	113	157	156	109	46	224	140	72
<i>Weighted</i>	271	84	84	43	50	149	122	178	87	55	216	142	77
Which category includes your annual household income?													
\$0 to \$29,999	16%	14%	12%	12%	25%	17%	14%	18%	13%	9%	17%	30%	-
\$30,000 to \$49,999	17%	14%	25%	10%	17%	16%	19%	18%	16%	20%	16%	33%	-
\$50,000 to \$74,999	20%	20%	20%	23%	19%	17%	23%	21%	17%	22%	19%	37%	-
\$75,000 to \$99,999	12%	13%	11%	21%	3%	14%	9%	12%	13%	10%	12%	-	42%
\$100,000 to \$199,999	14%	18%	13%	7%	17%	16%	12%	18%	7%	27%	11%	-	49%
\$200,000 or more	3%	1%	-	6%	3%	3%	2%	2%	3%	2%	3%	-	9%
Refused	19%	20%	20%	21%	15%	18%	21%	11%	31%	10%	22%	-	-



APPENDIX B: SURVEY INSTRUMENT

NEEDS ASSESSMENT PUBLIC SURVEY

GRAND COUNTY PUBLIC HEALTH

SECTION 1: FILTER QUESTIONS/BACKGROUND

Good evening. My name is _____ and I'm calling on behalf of Grand County Public Health, and we would appreciate your help. We are conducting a survey of community health needs in Grand County that will take about 10 to 12 minutes. Your responses to the questions will be anonymous and will help Grand County gain valuable resident insights into the community's feelings and perceptions about health care in Grand County. May we begin the survey?

Great. I first need to ask a few questions to confirm that you're eligible for the survey

1. As a first question, are you 18 years old or older?

- Yes
- No [ASK FOR SOMEONE WHO IS 18 OR OLDER. IF NOT AVAILABLE, TERMINATE]

2. Which of the following best describes you?

- Full time Grand County resident
- Seasonal Grand County resident
- Second Home owner in Grand County – Not full time resident
- Other resident (*What kind?* _____)
- I live outside of Grand County [ABORT SURVEY]

Great, you're eligible for the survey. I'd like to start with the general survey.

[NOTE TO INTERVIEWERS: DON'T READ RESPONSES UNLESS SPECIFIED. CATEGORIZE RESPONSES WHEN NECESSARY, AND READ SUCH LISTS IF NEEDED FOR CLARIFICATION. DO NOT READ "DON'T KNOW" OR "REFUSED" RESPONSES]

SECTION 2: HEALTH CARE ASPECTS

3. How would you rate your quality of life in Grand County? [READ RESPONSES]

- Very Good
- Good
- Fair
- Bad
- Very Bad
- Don't Know

4. How would you rate the quality of housing options in Grand County in terms of health concerns such as mold, bedbugs, and general safety? [READ RESPONSES IF NECESSARY]

- Very Good
- Good
- Fair
- Bad
- Very Bad
- Don't Know

5. Compared to other communities you're familiar with, how would you rate the following aspects of health care in Grand County? We'll ask first about the availability of several aspects, and then we'll ask about the quality of those same health care aspects. Please indicate whether each aspect in Grand County is excellent, adequate, or poor.

	Excellent	Adequate	Poor	Don't Know
Availability of... [RANDOM ORDER]				
alternative health care options	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
dental care services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
health care options for routine illnesses / medical conditions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
information about health and wellness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
low-cost health care options	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
pediatric care services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
preventive health care services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
mental health services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
treatment programs for drug/alcohol abuse	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
emergency care	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Quality of... [REPEAT ABOVE ORDER]				
alternative health care options	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
dental care services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
health care options for routine illnesses / medical conditions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
information about health and wellness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

low-cost health care options	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
pediatric care services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
preventive health care services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
mental health services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
treatment programs for drug/alcohol abuse	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
emergency care	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

SECTION 3: HEALTHCARE ACCESS

6. How confident are you that you can figure out solutions when new problems arise with the health of you or your family? **[READ RESPONSES]**
- Very confident
 - Somewhat confident
 - Not at all confident
7. If you had a question about the health of you or your family that you weren't sure how to handle, where would you turn to for information? **[MULTIPLE RESPONSE]**
- Internet
 - Friends or family members
 - Low-cost clinic (community care clinic, Denver Health clinic, sliding scale, etc.)
 - Family doctor's office (primary care provider)
 - Emergency room
 - Hospital
 - Alternative health provider
 - Medical advice hotline (ask-a-nurse, insurance-provided)
 - Other _____
8. **[SPANISH SURVEY ONLY]** In past 12 months, where you have seen or heard information about health care services and resources in Grand County?
- Newspaper
 - Radio
 - Flyers or brochures
 - Fraser recreation center TV information board
 - Channel 17 and/or 18
 - Other television channels
 - Other _____
9. Is transportation an obstacle to getting health care for you or your family?
- Yes
 - No
10. What types of health insurance, if any, does each of your family members have? **[MULTIPLE RESPONSE.]**

- No Insurance (you pay cash)
- No Insurance (don't go to the doctor)
- Health Insurance (through employer)
- Health Insurance (self-insured)
- Medicaid
- Medicare
- Medicare Supplement
- ACHES
- PAINS
- Veteran's Benefits
- CHP+(Child Health Plan Plus)
- CICP (Colorado Indigent Care Program)
- Other (*What kind of insurance?* _____)

11. **[IF Q10 = NONE for any response] Why don't you [or person with no insurance if not them] have health insurance? [MULTIPLE RESPONSE]**

- Employer offers it to some employees, but you're not eligible (seasonal)
- Employer offers it to some employees, but you're not eligible (part-time)
- Employer offers it to some employees, but you're not eligible (other)
- Employer offers it at a shared cost, but it's too expensive for you.
- Employer offers it to employees, but not to family members
- Employer doesn't offer it to any employees.
- You're self-employed.
- You're not working right now.
- Can't afford it **[TRY AND CLARIFY INTO ABOVE CATEGORIES]**
- Don't need health insurance/don't go to the doctor
- Other (*Please specify:* _____)

12. **[IF Q10 = NONE for any response] A "community care clinic" is a health care facility that provides affordable health care services to uninsured and underinsured individuals. If such a facility were available in Grand County, would you go there for the health care needs of any uninsured people in your family?**

- Yes
- No
- Don't know

13. **[IF Q10 ≠ NONE for any response] Is your health insurance adequate for your family's needs?**

- Yes
- No
- Don't Know

14. **[IF Q13 = NO] What is inadequate about your health insurance? You can list all problems with it.**

- | | |
|---|--|
| <input type="checkbox"/> Co-pay is too high | <input type="checkbox"/> Doesn't cover substance abuse |
| <input type="checkbox"/> Deductible is too high | <input type="checkbox"/> Doesn't cover vision |
| <input type="checkbox"/> Doesn't cover all members of my family | <input type="checkbox"/> Excludes pre-existing conditions |
| <input type="checkbox"/> Doesn't cover alternative health | <input type="checkbox"/> Low total payment cap on treatments |

- services
- Doesn't cover dental
- Doesn't cover hearing
- Doesn't cover mental health
- Doesn't cover preventative services
- Monthly premium is too high
- Only covers major/catastrophic injuries/illnesses
- Other _____

15. How much would you say you know about the Affordable Care Act passed by the federal government in 2010? **[READ RESPONSES]**

- A lot
- Some
- A little
- None

SECTION 4: HEALTH CARE USAGE

16. In the past two years, have you had a dental checkup or cleaning?

- Yes
- No

17. **[IF Q16=YES]** Was that checkup or cleaning in Grand County or somewhere else?

- Grand County
- Somewhere else

18. **[IF Q16=NO]** Why not?

- Not necessary or important
- Don't know where to go
- Can't afford it
- Other _____

19. In the past two years, have you visited a doctor for preventive care, such as checkups or screenings?

- Yes
- No

20. **[IF Q19=YES]** Was that checkup or screening in Grand County or somewhere else?

- Grand County
- Somewhere else

21. **[IF Q19=NO]** Why not?

- Not necessary or important
- Don't know where to go
- Can't afford it
- Other _____

22. In the past two years, have you visited a doctor for an illness, such as an earache, sore throat, stomach issues, or flu?

- Yes
- No

23. [IF Q22=YES] Was that visit in Grand County or somewhere else?

- Grand County
- Somewhere else

24. [IF Q22=YES] What type of facility did you go to for that visit? [READ RESPONSES IF NECESSARY FOR CLARIFICATION]

- Low-cost clinic
- Family doctor's office
- Emergency room
- Alternative health provider
- Other _____
- Don't know

25. [IF Q22=NO] Why not?

- Haven't been sick
- Not necessary or important
- Employer won't let me off (or don't have sick time)
- Don't have time
- Work during office hours
- Don't know where to go
- Can't afford it
- Other _____

26. In the past two years, have you visited a specialist for medical care?

- Yes
- No

27. [IF Q26=YES] Was that visit in Grand County or somewhere else?

- Grand County
- Somewhere else

28. [IF Q26=YES] What kind of specialist did you visit? [MULTIPLE RESPONSE]

- Asthma/allergy
- Cardiology (heart)
- Dermatology (skin)
- Endocrinologist (diabetes)
- Gastroenterology (stomach)
- Internal medicine
- Neurology (brain)
- OBGYN (female)

- Oncology (cancer)
- Orthopedics (bone)
- Pain specialist
- Podiatry (feet)
- Pulmonology (lung)
- Rheumatology (arthritis)
- Urology (urinary)
- Other _____

29. In the past two years, have you visited a doctor for an emergency situation?

- Yes
- No

30. **[IF Q29=YES]** Was that visit in Grand County or somewhere else?

- Grand County
- Somewhere else

SECTION 5: PRIORITIES

31. I'm going to read you a list of aspects of health care that could potentially be improved in Grand County. After I read the list, please tell me which of the areas I read you think should be the top 3 funding priority areas for Grand County to improve in the next five years. **[RANDOMIZE AND READ LIST. REPEAT IF NECESSARY. CHECK UP TO THREE.]**

- Access to health services
- Immunization and infectious diseases
- Maternal, infant, and child health
- Access to physical activities
- Dental health
- Obesity
- Mental health
- Senior health
- Injury prevention
- Alcohol and substance abuse
- Domestic violence prevention
- Access to healthy nutrition
- Tobacco use

32. Are there any other health-related areas that you think should be a high priority for Grand County to improve in the next five years?

SECTION 6: PERSONAL HEALTH RISKS

33. Finally, what change do you think you could make in your life that would most improve your health?

SECTION 7: DEMOGRAPHICS

These final questions are for categorization purposes only. This information is anonymous and will only be used in combination with other respondents.

34. What is your ZIP code? _____

35. What is your gender? [IF NOT OBVIOUS]

- Male
- Female

36. In what year were you born? _____

37. Including yourself, how many adults and children live in your household?

____ adults
____ children

38. What is your current employment status? [DON'T READ - CLARIFY IF NECESSARY]

- Employed full-time (one job)
- Employed part-time (one job)
- Employed in multiple jobs
- Employed in seasonal job (one or multiple jobs)
- Unemployed but looking for work
- Unemployed and not looking for work
- Retired
- Student
- Homemaker
- Other _____

39. Which category includes your annual household income?

- \$0 to \$29,999
- \$30,000 to \$49,999
- \$50,000 to \$74,999
- \$75,000 to \$99,999
- \$100,000 to \$199,999
- \$200,000 or more

SECTION 8: CLOSING

40. Would you be willing to participate in a two-hour focus group where you would be paid \$60 to provide more in-depth opinions about topics addressed in this survey? If so, please give us your name and a telephone number where you can be reached. Participation is not guaranteed, but participants who register and attend will be offered the payment for their time. Please note that if you provide your contact information here, your survey responses remain confidential.

Name: _____

Phone: _____

Thank you very much for participating in this survey.